

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	2,035	2,251	-216	-9.6%	
ED Attendances	10,922	11,056	-134	-1.2%	
Emergency presentations	10,863	10,990	-127	-1.2%	
Emergency presentation by triage category	T1: Resuscitation	62	68	-6	-8.8%
	T2: Emergency	1,661	1,524	137	9.0%
	T3: Urgent	2,707	2,579	128	5.0%
	T4: Semi-urgent	4,787	5,354	-567	-10.6%
	T5: Non-urgent	1,646	1,465	181	12.4%
Admissions to hospital from EDs	3,568	3,688	-120	-3.3%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	6m	0m	8m
	T2: Emergency 90th percentile time to treatment	12m	13m	-1m	24m
	% started treatment on time	86.6%	85.6%	1.0 percentage points	67.3%
	Median time to treatment	14m	14m	0m	21m
	T3: Urgent 90th percentile time to treatment	42m	45m	-3m	1h 11m
	% started treatment on time	83.1%	80.9%	2.2 percentage points	69.1%
	Median time to treatment	17m	20m	-3m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 08m	1h 13m	-5m	1h 48m
	% started treatment on time	87.4%	84.8%	2.6 percentage points	75.9%
	Median time to treatment	15m	17m	-2m	7m
	T5: Non-urgent 90th percentile time to treatment	1h 08m	1h 21m	-13m	1h 17m
	% started treatment on time	97.1%	95.4%	1.7 percentage points	95.5%
Patients starting treatment on time %	87.7%	85.3%	2.4 percentage points	75.6%	
Median time to leave the ED	2h 32m	2h 53m	-21m	2h 55m	
90th percentile time to leave the ED	5h 43m	5h 47m	-4m	7h 56m	
Patients leaving the ED within four hours of presentation	79.5%	77.9%	1.6 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	12m
	90th percentile transfer of care time (minutes)	20m	25m	-5m	33m
	Percent on target	96.2%	92.9%	3.3 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>		580	597	-17	-2.8%
<b>Urgency category</b>	Urgent	98	56	42	75.0%
	Semi-urgent	200	173	27	15.6%
	Non-urgent	266	344	-78	-22.7%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>		657	764	-107	-14.0%
<b>Urgency category</b>	Urgent	7	6	1	16.7%
	Semi-urgent	102	79	23	29.1%
	Non-urgent	548	679	-131	-19.3%

### Elective surgery performance

			Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results
<b>Waiting time (days)</b>	Urgent	Median	11 days	10 days	1 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	36 days	37 days	-1 days	57 days
		90th percentile	76 days	84 days	-8 days	103 days
	Non-urgent	Median	213 days	103 days	110 days	340 days
		90th percentile	366 days	298 days	68 days	450 days
<b>Elective surgery procedures performed on time</b>	All procedures		93.6%	98.4%	-4.8 percentage points	78.1%
	Urgent		100.0%	100.0%	0.0 percentage points	99.6%
	Semi-urgent		96.5%	95.4%	1.1 percentage points	86.2%
	Non-urgent		89.1%	99.7%	-10.6 percentage points	62.6%

### Admitted patient activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Episodes</b>	All episodes	5,574	6,011	-437	-7.3%
	Acute	5,168	5,514	-346	-6.3%
	Acute Overnight	3,284	3,827	-543	-14.2%
	Acute Same Day	1,884	1,687	197	11.7%
	Non-acute	146	157	-11	-7.0%
	Mental health	260	340	-80	-23.5%
<b>Average length of stay (days)</b>	Acute	2.7	2.7	0.0	
	Acute Overnight	3.7	3.4	0.3	
	Non-acute	20.2	15.4	4.8	
	Mental health	18.5	15.2	3.3	
<b>Hospital bed days</b>	All bed days	21,961	22,254	-293	-1.3%
	Acute	14,196	14,660	-464	-3.2%
	Non-acute	2,951	2,418	533	22.0%
	Mental health	4,814	5,176	-362	-7.0%
<b>Babies born in Hornsby Ku-ring-gai Hospital</b>		230	325	-95	-29.2%

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(n/a) not applicable

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