

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	794	749	45	6.0%	
ED Attendances	6,137	6,041	96	1.6%	
Emergency presentations	6,081	5,936	145	2.4%	
Emergency presentation by triage category	T1: Resuscitation	35	33	2	6.1%
	T2: Emergency	485	441	44	10.0%
	T3: Urgent	1,426	1,573	-147	-9.3%
	T4: Semi-urgent	2,798	2,804	-6	-0.2%
	T5: Non-urgent	1,337	1,085	252	23.2%
Admissions to hospital from EDs	332	360	-28	-7.8%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	9m	-2m	8m
	T2: Emergency 90th percentile time to treatment	14m	24m	-10m	23m
	% started treatment on time	84.5%	59.9%	24.6 percentage points	68.5%
	Median time to treatment	15m	21m	-6m	18m
	T3: Urgent 90th percentile time to treatment	37m	54m	-17m	59m
	% started treatment on time	85.3%	72.5%	12.8 percentage points	73.5%
	Median time to treatment	20m	29m	-9m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 20m	1h 43m	-23m	1h 40m
	% started treatment on time	83.8%	75.3%	8.5 percentage points	78.1%
	Median time to treatment	20m	32m	-12m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 28m	1h 58m	-30m	1h 40m
	% started treatment on time	96.0%	90.4%	5.6 percentage points	93.3%
Patients starting treatment on time %	86.8%	75.8%	11.0 percentage points	77.8%	
Median time to leave the ED	1h 51m	2h 09m	-18m	1h 50m	
90th percentile time to leave the ED	4h 17m	4h 40m	-23m	5h 10m	
Patients leaving the ED within four hours of presentation	88.6%	85.7%	2.9 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	10m	9m	1m	10m
	90th percentile transfer of care time (minutes)	19m	15m	4m	23m
	Percent on target	98.0%	98.4%	-0.4 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

### Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	230	263	-33	-12.5%	
<b>Urgency category</b>	Urgent	27	28	-1	-3.6%
	Semi-urgent	103	122	-19	-15.6%
	Non-urgent	98	106	-8	-7.5%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	232	255	-23	-9.0%	
<b>Urgency category</b>	Urgent	0	<5		
	Semi-urgent	39	42	-3	-7.1%
	Non-urgent	193	213	-20	-9.4%

### Elective surgery performance


		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	15 days	12 days	3 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	52 days	50 days	2 days	42 days
		90th percentile	85 days	80 days	5 days	85 days
	Non-urgent	Median	156 days	110 days	46 days	285 days
		90th percentile	(*)	277 days		427 days
<b>Elective surgery procedures performed on time</b>	All procedures	95.2%	100%	-4.8 percentage points	83.0%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	96.1%	100.0%	-3.9 percentage points	93.0%	
	Non-urgent	92.9%	100.0%	-7.1 percentage points	74.5%	

### Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
<b>Episodes</b>	All episodes	2,213	2,101	112	5.3%
	Acute	2,140	2,072	68	3.3%
	Acute Overnight	661	720	-59	-8.2%
	Acute Same Day	1,479	1,352	127	9.4%
	Non-acute	73	29	44	151.7%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	1.5	1.8	-0.3	
	Acute Overnight	2.7	3.3	-0.6	
	Non-acute	6.5	7.8	-1.3	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	3,728	3,943	-215	-5.5%
	Acute	3,250	3,717	-467	-12.6%
	Non-acute	478	226	252	111.5%
	Mental health	0	0	0	
<b>Babies born in Queanbeyan Hospital and Health Service</b>	123	123	0	0.0%	

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Oct-Dec 2020 and provided only for comparison purposes