

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	2,321	2,337	-16	-0.7%	
ED Attendances	12,773	9,796	2,977	30.4%	
Emergency presentations	12,289	9,253	3,036	32.8%	
Emergency presentation by triage category	T1: Resuscitation	28	23	5	21.7%
	T2: Emergency	935	825	110	13.3%
	T3: Urgent	2,632	3,003	-371	-12.4%
	T4: Semi-urgent	4,503	4,036	467	11.6%
	T5: Non-urgent	4,191	1,366	2,825	206.8%
Admissions to hospital from EDs	2,581	3,179	-598	-18.8%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	22m	24m	-2m	24m
	% started treatment on time	70.3%	57.8%	12.5 percentage points	67.3%
	Median time to treatment	20m	27m	-7m	21m
	T3: Urgent 90th percentile time to treatment	1h 11m	1h 14m	-3m	1h 11m
	% started treatment on time	68.1%	56.6%	11.5 percentage points	69.1%
	Median time to treatment	22m	35m	-13m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 20m	2h 06m	-46m	1h 48m
	% started treatment on time	84.0%	67.3%	16.7 percentage points	75.9%
	Median time to treatment	9m	28m	-19m	7m
	T5: Non-urgent 90th percentile time to treatment	54m	2h 12m	-78m	1h 17m
	% started treatment on time	97.9%	87.8%	10.1 percentage points	95.5%
Patients starting treatment on time %	84.3%	65.6%	18.7 percentage points	75.6%	
Median time to leave the ED	1h 51m	2h 51m	-60m	2h 55m	
90th percentile time to leave the ED	6h 30m	7h 25m	-55m	7h 56m	
Patients leaving the ED within four hours of presentation	79.5%	71.4%	8.1 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	12m
	90th percentile transfer of care time (minutes)	43m	33m	10m	33m
	Percent on target	82.5%	87.4%	-4.9 percentage points	87.9%

Notes: For Dubbo Base Hospital, 66.8% of triage 5 attendances were due to COVID-19 testing provided by the ED. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,077	983	94	9.6%
Urgency category				
Urgent	219	150	69	46.0%
Semi-urgent	283	330	-47	-14.2%
Non-urgent	516	430	86	20.0%
Patients on waiting list ready for elective surgery at the end of quarter	2,257	2,118	139	6.6%
Urgency category				
Urgent	21	6	15	250.0%
Semi-urgent	247	196	51	26.0%
Non-urgent	1,989	1,916	73	3.8%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	18 days	15 days	3 days	15 days
		90th percentile	28 days	28 days	0 days	28 days
	Semi-urgent	Median	72 days	70 days	2 days	57 days
		90th percentile	105 days	92 days	13 days	103 days
	Non-urgent	Median	365 days	312 days	53 days	340 days
		90th percentile	457 days	382 days	75 days	450 days
Elective surgery procedures performed on time	All procedures	69.3%	88.2%	-18.9 percentage points	78.1%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.6%	
	Semi-urgent	78.4%	88.8%	-10.4 percentage points	86.2%	
	Non-urgent	51.2%	83.7%	-32.5 percentage points	62.6%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	6,617	7,375	-758	-10.3%
	Acute	6,489	7,260	-771	-10.6%
	Acute Overnight	3,503	3,597	-94	-2.6%
	Acute Same Day	2,986	3,663	-677	-18.5%
	Non-acute	0	0		
	Mental health	128	115	13	11.3%
Average length of stay (days)	Acute	2.3	2.1	0.2	
	Acute Overnight	3.5	3.3	0.2	
	Non-acute	n/a	n/a		
	Mental health	12.9	13.3	-0.4	
Hospital bed days	All bed days	16,745	16,920	-175	-1.0%
	Acute	15,097	15,388	-291	-1.9%
	Non-acute	0	0	0	
	Mental health	1,648	1,532	116	7.6%
Babies born in Dubbo Base Hospital	297	299	-2	-0.7%	

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(n/a) not applicable

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