

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	6,522	6,532	-10	-0.2%	
ED Attendances	19,519	19,323	196	1.0%	
Emergency presentations	19,349	19,140	209	1.1%	
Emergency presentation by triage category	T1: Resuscitation	453	440	13	3.0%
	T2: Emergency	6,061	5,474	587	10.7%
	T3: Urgent	6,678	6,975	-297	-4.3%
	T4: Semi-urgent	4,767	4,821	-54	-1.1%
	T5: Non-urgent	1,390	1,430	-40	-2.8%
Admissions to hospital from EDs	7,627	7,811	-184	-2.4%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	12m	13m	-1m	9m
	T2: Emergency 90th percentile time to treatment	31m	36m	-5m	28m
	% started treatment on time	41.4%	39.9%	1.5 percentage points	57.2%
	Median time to treatment	30m	30m	0m	22m
	T3: Urgent 90th percentile time to treatment	1h 47m	1h 48m	-1m	1h 18m
	% started treatment on time	52.6%	52.5%	0.1 percentage points	66.0%
	Median time to treatment	49m	56m	-7m	31m
	T4: Semi-urgent 90th percentile time to treatment	2h 29m	2h 50m	-21m	1h 55m
	% started treatment on time	59.2%	54.0%	5.2 percentage points	73.6%
	Median time to treatment	43m	58m	-15m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 15m	2h 51m	-36m	1h 58m
	% started treatment on time	87.3%	78.6%	8.7 percentage points	90.5%
Patients starting treatment on time %	52.8%	50.9%	1.9 percentage points	68.3%	
Median time to leave the ED	3h 54m	4h 01m	-7m	3h 40m	
90th percentile time to leave the ED	14h 08m	14h 49m	-41m	9h 46m	
Patients leaving the ED within four hours of presentation	52.3%	49.9%	2.4 percentage points	57.7%	
Transfer of care	Median transfer of care time (minutes)	16m	17m	-1m	13m
	90th percentile transfer of care time (minutes)	41m	48m	-7m	39m
	Percent on target	82.4%	78.8%	3.6 percentage points	84.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed		3,158	2,586	572	22.1%
Urgency category	Urgent	954	824	130	15.8%
	Semi-urgent	1,080	763	317	41.5%
	Non-urgent	985	854	131	15.3%
Patients on waiting list ready for elective surgery at the end of quarter		3,552	4,191	-639	-15.2%
Urgency category	Urgent	98	67	31	46.3%
	Semi-urgent	783	752	31	4.1%
	Non-urgent	2,671	3,372	-701	-20.8%

Elective surgery performance

			Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	12 days	13 days	-1 days	10 days
		90th percentile	26 days	27 days	-1 days	25 days
	Semi-urgent	Median	58 days	41 days	17 days	48 days
		90th percentile	102 days	84 days	18 days	100 days
	Non-urgent	Median	351 days	272 days	79 days	284 days
		90th percentile	446 days	359 days	87 days	442 days
Elective surgery procedures performed on time	All procedures		80.4%	96.4%	-16.0 percentage points	84.9%
	Urgent		98.8%	98.9%	-0.1 percentage points	99.8%
	Semi-urgent		83.0%	95.2%	-12.2 percentage points	85.9%
	Non-urgent		59.6%	95.0%	-35.4 percentage points	71.1%

Admitted patient activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Episodes	All episodes	28,076	27,059	1,017	3.8%
	Acute	27,551	26,421	1,130	4.3%
	Acute Overnight	11,092	11,105	-13	-0.1%
	Acute Same Day	16,459	15,316	1,143	7.5%
	Non-acute	404	523	-119	-22.8%
	Mental health	121	115	6	5.2%
Average length of stay (days)	Acute	2.8	2.9	-0.1	
	Acute Overnight	5.4	5.5	-0.1	
	Non-acute	12.4	11.9	0.5	
	Mental health	22.1	21.6	0.5	
Hospital bed days	All bed days	83,717	85,460	-1,743	-2.0%
	Acute	76,045	76,723	-678	-0.9%
	Non-acute	4,999	6,248	-1,249	-20.0%
	Mental health	2,673	2,489	184	7.4%
Babies born in Westmead Hospital		1,191	1,299	-108	-8.3%

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(n/a) not applicable

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