

Outpatient Cancer Clinics Survey 2019

Development Report

May 2020

BUREAU OF HEALTH INFORMATION

Level 11, 67 Albert Avenue
Chatswood NSW 2067
Australia
Telephone: +61 2 9464 4444
bhi.nsw.gov.au

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Please note that there is the potential for minor revisions of this report.

Please check the online version at **bhi.nsw.gov.au** for any amendments or errata.

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The conclusions in this report are those of BHI and no official endorsement by the NSW Minister for Health, the NSW Ministry of Health or any other NSW public health organisation is intended or should be inferred.

Background

In 2019, the Bureau of Health Information (BHI) collaborated with the Cancer Institute NSW (CINSW) to review the Outpatient Cancer Clinics Survey 2018 questionnaire to inform any content changes required for the 2019 questionnaire. BHI reviews recurrent surveys before they are repeated to ensure the questionnaire is still appropriate for the NSW context and all questions remain optimal.

This document summarises the changes to the 2018 version, in developing the 2019 questionnaire. Please refer to the 2015–2018 Outpatient Cancer Clinics Survey development reports available at bhi.nsw.gov.au for information about how those questionnaires were developed. These reports include details such as stakeholder consultation and engagement, questionnaire development, sampling methodology and additional development notes.

As part of the NSW Patient Survey Program Strategy (2019–22), BHI is undertaking reform of the survey program. This work aims to improve the timeliness, representativeness and usefulness of survey data for NSW stakeholders. These reforms will occur during 2020 and 2021.

Method

The review of the Outpatient Cancer Clinics Survey questionnaire included the following stages:

- methodological analysis of previous survey results
- review of patient comments
- consultation with stakeholders.

The analysis of the questionnaire content and data did not reveal major issues with any of the questions. In addition, CINSW expressed their preference that no changes be made to the questionnaire to enable them to report trend data and assess performance over time.

BHI and CINSW discussed and agreed that no changes were required to the 2018 questionnaire for 2019. The 2018 questionnaire was reproduced for 2019 and this questionnaire was reviewed and approved by the chief executives of BHI and CINSW.

Overview of changes

No content changes were made to the 2018 Outpatient Cancer Clinics Survey questionnaire for 2019.