

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		6,732	6,179	553	8.9%
All ED presentations		32,488	29,218	3,270	11.2%
Emergency presentations		31,505	28,055	3,450	12.3%
Triage category	T1: Resuscitation	176	151	25	16.6%
	T2: Emergency	3,636	3,507	129	3.7%
	T3: Urgent	11,025	10,089	936	9.3%
	T4: Semi-urgent	13,632	11,324	2,308	20.4%
	T5: Non-urgent	3,036	2,984	52	1.7%
Admissions to hospital from EDs		8,101	7,651	450	5.9%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		20,630	19,467	1,163	6.0%
All acute episodes		19,480	18,758	722	3.8%
Overnight episodes		9,678	9,500	178	1.9%
Same-day episodes		9,802	9,258	544	5.9%
Non-acute		1,150	709	441	62.2%
Average length of stay (days)	Acute	2.5	2.7	-0.2	-7.4%
	Acute overnight episodes	4.1	4.4	-0.3	-6.8%
	Non-acute	11.3	12.6	-1.3	-10.3%
Hospital bed days	All bed days	62,262	59,674	2,588	4.3%
	Acute	49,233	50,740	-1,507	-3.0%
	Non-acute	13,029	8,934	4,095	45.8%
Babies born in Mid North Coast public hospitals		609	521	88	16.9%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		2,913	2,884	29	1.0%
Urgency category	Urgent	380	432	-52	-12.0%
	Semi-urgent	740	769	-29	-3.8%
	Non-urgent	1,627	1,489	138	9.3%
Patients on waiting list ready for elective surgery at the end of quarter		4,635	5,044	-409	-8.1%
Urgency category	Urgent	76	62	14	22.6%
	Semi-urgent	428	479	-51	-10.6%
	Non-urgent	4,131	4,503	-372	-8.3%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	9m	-1m
		90th percentile time to treatment	22m	25m	-3m
		% started treatment on time	66.9%	59.9%	7.0 percentage points
	T3: Urgent	Median time to treatment	20m	19m	1m
		90th percentile time to treatment	1h 07m	1h 00m	7m
		% started treatment on time	68.7%	71.5%	-2.8 percentage points
	T4: Semi-urgent	Median time to treatment	28m	24m	4m
		90th percentile time to treatment	1h 59m	1h 42m	17m
		% started treatment on time	73.6%	78.3%	-4.7 percentage points
	T5: Non-urgent	Median time to treatment	26m	24m	2m
		90th percentile time to treatment	2h 08m	1h 51m	17m
		% started treatment on time	88.4%	91.5%	-3.1 percentage points
<b>Patients starting treatment on time %</b>			72.3%	74.6%	-2.3 percentage points
<b>Median time to leave the ED</b>			2h 31m	2h 32m	-1m
<b>90th percentile time to leave the ED</b>			7h 01m	6h 56m	5m
<b>Patients leaving the ED within four hours of presentation</b>			75.6%	75.1%	0.5 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	12m	0
	90th percentile transfer of care time (minutes)		33m	33m	0m
	Percent on target		87.2%	87.4%	-0.2 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	15 days	15 days	0 days
		90th percentile	27 days	26 days	1 days
	Semi-urgent	Median	51 days	50 days	1 days
		90th percentile	80 days	79 days	1 days
	Non-urgent	Median	269 days	290 days	-21 days
		90th percentile	344 days	351 days	-7 days
Elective surgery procedures performed on time	All procedures		98.4%	98%	0.4 percentage points
	Urgent		99.5%	99.3%	0.2 percentage points
	Semi-urgent		98.5%	98.3%	0.2 percentage points
	Non-urgent		98.1%	97.4%	0.7 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed