

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		3,842	3,555	287	8.1%
All ED presentations		11,834	11,181	653	5.8%
Emergency presentations		11,684	11,049	635	5.7%
Triage category	T1: Resuscitation	291	261	30	11.5%
	T2: Emergency	1,533	1,361	172	12.6%
	T3: Urgent	5,829	5,338	491	9.2%
	T4: Semi-urgent	3,596	3,605	-9	-0.2%
	T5: Non-urgent	435	484	-49	-10.1%
Admissions to hospital from EDs		4,937	4,663	274	5.9%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		12,338	11,681	657	5.6%
All acute episodes		11,597	10,803	794	7.3%
	Overnight episodes	5,301	4,932	369	7.5%
	Same-day episodes	6,296	5,871	425	7.2%
Non-acute		741	878	-137	-15.6%
Average length of stay (days)	Acute	3.3	3.3	0.0	0.0%
	Acute overnight episodes	6.0	6.1	-0.1	-1.6%
	Non-acute	13.2	12.5	0.7	5.6%
Hospital bed days	All bed days	47,860	46,879	981	2.1%
	Acute	38,057	35,932	2,125	5.9%
	Non-acute	9,803	10,947	-1,144	-10.5%
Babies born in St Vincent's Health Network public hospitals		<5	<5		
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		955	879	76	8.6%
Urgency category	Urgent	326	262	64	24.4%
	Semi-urgent	290	282	8	2.8%
	Non-urgent	310	295	15	5.1%
Patients on waiting list ready for elective surgery at the end of quarter		860	865	-5	-0.6%
Urgency category	Urgent	47	42	5	11.9%
	Semi-urgent	219	172	47	27.3%
	Non-urgent	594	651	-57	-8.8%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	5m	4m	1m
		90th percentile time to treatment	17m	14m	3m
		% started treatment on time	83%	85.1%	-2.1 percentage points
	T3: Urgent	Median time to treatment	16m	14m	2m
		90th percentile time to treatment	1h 10m	1h 00m	10m
		% started treatment on time	71.7%	76.1%	-4.4 percentage points
	T4: Semi-urgent	Median time to treatment	19m	17m	2m
		90th percentile time to treatment	1h 44m	1h 29m	15m
		% started treatment on time	79.4%	83.1%	-3.7 percentage points
	T5: Non-urgent	Median time to treatment	11m	13m	-2m
		90th percentile time to treatment	1h 48m	1h 47m	1m
		% started treatment on time	91%	91.8%	-0.8 percentage points
Patients starting treatment on time %			76.1%	80.1%	-4.0 percentage points
Median time to leave the ED			3h 19m	3h 09m	10m
90th percentile time to leave the ED			11h 26m	11h 06m	20m
Patients leaving the ED within four hours of presentation			64.0%	65.3%	-1.3 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	13m	1
	90th percentile transfer of care time (minutes)		38m	38m	0m
	Percent on target		84.1%	84.3%	-0.2 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	10 days	10 days	0 days
		90th percentile	24 days	25 days	-1 days
	Semi-urgent	Median	39 days	32 days	7 days
		90th percentile	76 days	74 days	2 days
	Non-urgent	Median	148 days	159 days	-11 days
		90th percentile	353 days	334 days	19 days
Elective surgery procedures performed on time	All procedures		97.9%	99.6%	-1.7 percentage points
	Urgent		100%	99.2%	0.8 percentage points
	Semi-urgent		100%	99.6%	0.4 percentage points
	Non-urgent		93.9%	100%	-6.1 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed