

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		55,592	49,344	6,248	12.7%
All ED presentations		231,142	209,943	21,199	10.1%
Emergency presentations		227,398	206,282	21,116	10.2%
Triage category	T1: Resuscitation	1,351	1,162	189	16.3%
	T2: Emergency	30,100	27,618	2,482	9.0%
	T3: Urgent	80,153	73,815	6,338	8.6%
	T4: Semi-urgent	94,007	83,367	10,640	12.8%
	T5: Non-urgent	21,787	20,320	1,467	7.2%
Admissions to hospital from EDs		70,963	68,202	2,761	4.0%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		153,986	149,379	4,607	3.1%
All acute episodes		147,510	146,228	1,282	0.9%
	Overnight episodes	84,468	83,561	907	1.1%
	Same-day episodes	63,042	62,667	375	0.6%
Non-acute		6,476	3,151	3,325	105.5%
Average length of stay (days)	Acute	2.7	2.9	-0.2	-6.9%
	Acute overnight episodes	3.9	4.2	-0.3	-7.1%
	Non-acute	13.9	18.0	-4.1	-22.8%
Hospital bed days	All bed days	486,210	474,080	12,130	2.6%
	Acute	395,945	417,498	-21,553	-5.2%
	Non-acute	90,265	56,582	33,683	59.5%
Babies born in Major public hospitals		7,038	6,724	314	4.7%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		18,000	17,813	187	1.0%
Urgency category	Urgent	2,979	3,025	-46	-1.5%
	Semi-urgent	5,788	5,553	235	4.2%
	Non-urgent	8,162	8,145	17	0.2%
Patients on waiting list ready for elective surgery at the end of quarter		26,720	26,339	381	1.4%
Urgency category	Urgent	471	445	26	5.8%
	Semi-urgent	3,632	3,677	-45	-1.2%
	Non-urgent	22,617	22,217	400	1.8%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	27m	24m	3m
		% started treatment on time	67.2%	69.1%	-1.9 percentage points
	T3: Urgent	Median time to treatment	23m	21m	2m
		90th percentile time to treatment	1h 27m	1h 12m	15m
		% started treatment on time	63.6%	68.4%	-4.8 percentage points
	T4: Semi-urgent	Median time to treatment	32m	28m	4m
		90th percentile time to treatment	2h 09m	1h 44m	25m
		% started treatment on time	71.1%	76.6%	-5.5 percentage points
	T5: Non-urgent	Median time to treatment	30m	26m	4m
		90th percentile time to treatment	2h 10m	1h 47m	23m
		% started treatment on time	88%	92.5%	-4.5 percentage points
Patients starting treatment on time %			69.3%	74.0%	-4.7 percentage points
Median time to leave the ED			3h 15m	3h 00m	15m
90th percentile time to leave the ED			8h 30m	7h 38m	52m
Patients leaving the ED within four hours of presentation			66.0%	71.0%	-5.0 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	12m	0
	90th percentile transfer of care time (minutes)		34m	31m	3m
	Percent on target		87.0%	88.9%	-1.9 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	13 days	12 days	1 days
		90th percentile	27 days	26 days	1 days
	Semi-urgent	Median	47 days	48 days	-1 days
		90th percentile	83 days	82 days	1 days
	Non-urgent	Median	261 days	272 days	-11 days
		90th percentile	354 days	356 days	-2 days
Elective surgery procedures performed on time	All procedures		98.7%	98%	0.7 percentage points
	Urgent		99.9%	99.9%	0.0 percentage points
	Semi-urgent		98.7%	98.9%	-0.2 percentage points
	Non-urgent		98.4%	96.6%	1.8 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed