

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		85	53	32	60.4%
All ED presentations		973	969	4	0.4%
Emergency presentations		925	953	-28	-2.9%
Triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	86	87	-1	-1.1%
	T3: Urgent	197	308	-111	-36.0%
	T4: Semi-urgent	518	441	77	17.5%
	T5: Non-urgent	124	117	7	6.0%
Admissions to hospital from EDs		37	17	20	117.6%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		1,001	891	110	12.3%
All acute episodes		854	781	73	9.3%
	Overnight episodes	220	163	57	35.0%
	Same-day episodes	634	618	16	2.6%
Non-acute		147	110	37	33.6%
Average length of stay (days)	Acute	3.0	2.6	0.4	15.4%
	Acute overnight episodes	8.6	8.8	-0.2	-2.3%
	Non-acute	15.6	13.0	2.6	20.0%
Hospital bed days	All bed days	4,815	3,486	1,329	38.1%
	Acute	2,524	2,060	464	22.5%
	Non-acute	2,291	1,426	865	60.7%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		646	644	2	0.3%
Urgency category	Urgent	74	116	-42	-36.2%
	Semi-urgent	163	106	57	53.8%
	Non-urgent	409	422	-13	-3.1%
Patients on waiting list ready for elective surgery at the end of quarter		1,113	1,068	45	4.2%
Urgency category	Urgent	7	9	-2	-22.2%
	Semi-urgent	77	71	6	8.5%
	Non-urgent	1,029	988	41	4.1%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	5m	5m	0m
		90th percentile time to treatment	(*)	(*)	
		% started treatment on time	91%	86.4%	4.6 percentage points
	T3: Urgent	Median time to treatment	12m	9m	3m
		90th percentile time to treatment	37m	25m	12m
		% started treatment on time	87.7%	92.7%	-5.0 percentage points
	T4: Semi-urgent	Median time to treatment	14m	13m	1m
		90th percentile time to treatment	49m	51m	-2m
		% started treatment on time	92.9%	93.3%	-0.4 percentage points
	T5: Non-urgent	Median time to treatment	12m	10m	2m
		90th percentile time to treatment	(*)	(*)	
		% started treatment on time	100%	98.7%	1.3 percentage points
Patients starting treatment on time %			92.6%	93.1%	-0.5 percentage points
Median time to leave the ED			0h 53m	0h 47m	6m
90th percentile time to leave the ED			3h 25m	3h 15m	10m
Patients leaving the ED within four hours of presentation			92.7%	93.6%	-0.9 percentage points
Transfer of care	Median transfer of care time (minutes)		4m	(*)	
	90th percentile transfer of care time (minutes)		(*)	(*)	
	Percent on target		89.2%	(*)	
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	7 days	8 days	-1 days
		90th percentile	(*)	24 days	
	Semi-urgent	Median	39 days	35 days	4 days
		90th percentile	77 days	82 days	-5 days
	Non-urgent	Median	164 days	165 days	-1 days
		90th percentile	331 days	349 days	-18 days
Elective surgery procedures performed on time	All procedures		99.8%	99.1%	0.7 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	97.2%	2.8 percentage points
	Non-urgent		99.8%	99.3%	0.5 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed