

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		1,237	1,136	101	8.9%
All ED presentations		6,452	5,695	757	13.3%
Emergency presentations		6,213	5,522	691	12.5%
Triage category	T1: Resuscitation	25	21	4	19.0%
	T2: Emergency	772	582	190	32.6%
	T3: Urgent	2,021	1,640	381	23.2%
	T4: Semi-urgent	3,073	2,872	201	7.0%
	T5: Non-urgent	322	407	-85	-20.9%
Admissions to hospital from EDs		1,506	1,304	202	15.5%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change

BHI does not report admitted patient data for this facility.

Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		419	373	46	12.3%
Urgency category	Urgent	73	79	-6	-7.6%
	Semi-urgent	130	116	14	12.1%
	Non-urgent	184	149	35	23.5%
Patients on waiting list ready for elective surgery at the end of quarter		581	487	94	19.3%
Urgency category	Urgent	10	10	0	0.0%
	Semi-urgent	99	56	43	76.8%
	Non-urgent	472	421	51	12.1%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	14m	11m	3m
		90th percentile time to treatment	35m	28m	7m
		% started treatment on time	34.3%	47.3%	-13.0 percentage points
	T3: Urgent	Median time to treatment	18m	18m	0m
		90th percentile time to treatment	49m	38m	11m
		% started treatment on time	77%	81.3%	-4.3 percentage points
	T4: Semi-urgent	Median time to treatment	18m	20m	-2m
		90th percentile time to treatment	1h 10m	1h 00m	10m
		% started treatment on time	88.5%	90.3%	-1.8 percentage points
	T5: Non-urgent	Median time to treatment	16m	19m	-3m
		90th percentile time to treatment	1h 03m	1h 09m	-6m
		% started treatment on time	97.6%	94.6%	3.0 percentage points
<b>Patients starting treatment on time %</b>			78.2%	83.3%	-5.1 percentage points
<b>Median time to leave the ED</b>			3h 22m	2h 59m	23m
<b>90th percentile time to leave the ED</b>			7h 43m	6h 54m	49m
<b>Patients leaving the ED within four hours of presentation</b>			64.4%	77.8%	-13.4 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	19m	-5
	90th percentile transfer of care time (minutes)		34m	42m	-8m
	Percent on target		87.2%	76.7%	10.5 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	8 days	13 days	-5 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	55 days	48 days	7 days
		90th percentile	87 days	79 days	8 days
	Non-urgent	Median	289 days	175 days	114 days
		90th percentile	360 days	363 days	-3 days
Elective surgery procedures performed on time	All procedures		99.2%	97.4%	1.8 percentage points
	Urgent		100%	96.2%	3.8 percentage points
	Semi-urgent		100%	98.3%	1.7 percentage points
	Non-urgent		98.4%	97.3%	1.1 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed