

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		365	327	38	11.6%
All ED presentations		4,829	4,385	444	10.1%
Emergency presentations		4,386	4,031	355	8.8%
Triage category	T1: Resuscitation	6	10	-4	-40.0%
	T2: Emergency	336	310	26	8.4%
	T3: Urgent	1,454	1,271	183	14.4%
	T4: Semi-urgent	2,271	2,090	181	8.7%
	T5: Non-urgent	319	350	-31	-8.9%
Admissions to hospital from EDs		351	375	-24	-6.4%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		1,445	1,452	-7	-0.5%
All acute episodes		1,296	1,300	-4	-0.3%
Overnight episodes		547	548	-1	-0.2%
Same-day episodes		749	752	-3	-0.4%
Non-acute		149	152	-3	-2.0%
Average length of stay (days)	Acute	2.3	2.3	0.0	0.0%
	Acute overnight episodes	4.0	4.0	0	0.0%
	Non-acute	15.5	15.2	0.3	2.0%
Hospital bed days	All bed days	5,243	5,267	-24	-0.5%
	Acute	2,940	2,961	-21	-0.7%
	Non-acute	2,303	2,306	-3	-0.1%
Babies born in Murwillumbah District Hospital		13	10	3	30.0%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		432	441	-9	-2.0%
Urgency category	Urgent	28	43	-15	-34.9%
	Semi-urgent	170	145	25	17.2%
	Non-urgent	213	231	-18	-7.8%
Patients on waiting list ready for elective surgery at the end of quarter		800	857	-57	-6.7%
Urgency category	Urgent	6	7	-1	-14.3%
	Semi-urgent	90	72	18	25.0%
	Non-urgent	704	778	-74	-9.5%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	5m	2m
		90th percentile time to treatment	15m	14m	1m
		% started treatment on time	76.8%	80%	-3.2 percentage points
	T3: Urgent	Median time to treatment	14m	11m	3m
		90th percentile time to treatment	37m	30m	7m
		% started treatment on time	84.9%	90.1%	-5.2 percentage points
	T4: Semi-urgent	Median time to treatment	18m	13m	5m
		90th percentile time to treatment	1h 13m	52m	21m
		% started treatment on time	85.7%	92.9%	-7.2 percentage points
	T5: Non-urgent	Median time to treatment	18m	13m	5m
		90th percentile time to treatment	1h 09m	1h 00m	9m
		% started treatment on time	98.3%	98.8%	-0.5 percentage points
Patients starting treatment on time %			85.6%	91.5%	-5.9 percentage points
Median time to leave the ED			1h 37m	1h 25m	12m
90th percentile time to leave the ED			4h 18m	4h 18m	0m
Patients leaving the ED within four hours of presentation			88.3%	88.5%	-0.2 percentage points
Transfer of care	Median transfer of care time (minutes)		11m**	11m**	0
	90th percentile transfer of care time (minutes)		20m**	23m**	-3m
	Percent on target		95.8%**	98.3%**	-2.5 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	14 days	12 days	2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	43 days	41 days	2 days
		90th percentile	72 days	73 days	-1 days
	Non-urgent	Median	338 days	311 days	27 days
		90th percentile	355 days	357 days	-2 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed