

Emergency department activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All arrivals at ED by ambulance		598	527	71	13.5%
All ED presentations		3,039	2,944	95	3.2%
Emergency presentations		2,785	2,759	26	0.9%
Triage category	T1: Resuscitation	15	15	0	0.0%
	T2: Emergency	349	299	50	16.7%
	T3: Urgent	833	786	47	6.0%
	T4: Semi-urgent	1,138	1,241	-103	-8.3%
	T5: Non-urgent	450	418	32	7.7%
Admissions to hospital from EDs		449	402	47	11.7%
Admitted patient activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
All admitted patient episodes		1,164	1,231	-67	-5.4%
All acute episodes		1,100	1,203	-103	-8.6%
Overnight episodes		565	531	34	6.4%
Same-day episodes		535	672	-137	-20.4%
Non-acute		64	28	36	128.6%
Average length of stay (days)	Acute	1.9	2.0	-0.1	-5.0%
	Acute overnight episodes	2.8	3.3	-0.5	-15.2%
	Non-acute	6.3	15.6	-9.3	-59.6%
Hospital bed days	All bed days	2,535	2,864	-329	-11.5%
	Acute	2,130	2,426	-296	-12.2%
	Non-acute	405	438	-33	-7.5%
Babies born in Cooma Health Service		40	36	4	11.1%
Elective surgery activity		Jul-Sep 2017	Jul-Sep 2016	Difference	% change
Elective surgery procedures performed		72	89	-17	-19.1%
Urgency category	Urgent	9	13	-4	-30.8%
	Semi-urgent	15	26	-11	-42.3%
	Non-urgent	43	43	0	0.0%
Patients on waiting list ready for elective surgery at the end of quarter		108	85	23	27.1%
Urgency category	Urgent	0	<5		
	Semi-urgent	22	18	4	22.2%
	Non-urgent	86	67	19	28.4%

Emergency department performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	22m	27m	-5m
		% started treatment on time	64.7%	65.3%	-0.6 percentage points
	T3: Urgent	Median time to treatment	18m	19m	-1m
		90th percentile time to treatment	54m	1h 06m	-12m
		% started treatment on time	72.7%	70.4%	2.3 percentage points
	T4: Semi-urgent	Median time to treatment	27m	29m	-2m
		90th percentile time to treatment	1h 32m	1h 44m	-12m
		% started treatment on time	78.2%	74.2%	4.0 percentage points
	T5: Non-urgent	Median time to treatment	22m	28m	-6m
		90th percentile time to treatment	1h 34m	2h 03m	-29m
		% started treatment on time	93.2%	89.5%	3.7 percentage points
<b>Patients starting treatment on time %</b>			76.9%	74.2%	2.7 percentage points
<b>Median time to leave the ED</b>			1h 49m	1h 46m	3m
<b>90th percentile time to leave the ED</b>			4h 47m	4h 42m	5m
<b>Patients leaving the ED within four hours of presentation</b>			85.8%	85.0%	0.8 percentage points
Transfer of care	Median transfer of care time (minutes)		7m	15m**	-8
	90th percentile transfer of care time (minutes)		17m	268m**	-251m
	Percent on target		97.2%	77.5%**	19.7 percentage points
Elective surgery performance			Jul-Sep 2017	Jul-Sep 2016	Difference
Waiting time (days)	Urgent	Median	(*)	6 days	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	56 days	70 days	-14 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	138 days	158 days	-20 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	95.1%	4.9 percentage points
	Urgent		(*)	100%	
	Semi-urgent		100%	84.6%	15.4 percentage points
	Non-urgent		100%	100%	0.0 percentage points

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed