

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		6,140	6,242	-102	-1.6%
All ED presentations		31,660	31,431	229	0.7%
Emergency presentations		30,777	30,257	520	1.7%
Triage category	T1: Resuscitation	174	135	39	28.9%
	T2: Emergency	3,415	3,589	-174	-4.8%
	T3: Urgent	9,772	10,394	-622	-6.0%
	T4: Semi-urgent	13,848	12,698	1,150	9.1%
	T5: Non-urgent	3,568	3,441	127	3.7%
Admissions to hospital from EDs ¹		7,390	7,803	-413	-5.3%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		19,671	19,482	189	1.0%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		58,404	55,959	2,445	4.4%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Mid North Coast public hospitals		509	552	-43	-7.8%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		2,832	2,738	94	3.4%
Urgency category	Urgent	405	387	18	4.7%
	Semi-urgent	733	761	-28	-3.7%
	Non-urgent	1,538	1,422	116	8.2%
Patients on waiting list ready for elective surgery at the end of quarter		4,398	5,074	-676	-13.3%
Urgency category	Urgent	33	38	-5	-13.2%
	Semi-urgent	375	423	-48	-11.3%
	Non-urgent	3,990	4,613	-623	-13.5%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	9m	-1m
		90th percentile time to treatment	20m	24m	-4m
		% started treatment on time	68.3%	61.5%	6.8 percentage points
	T3: Urgent	Median time to treatment	19m	20m	-1m
		90th percentile time to treatment	58m	58m	0m
		% started treatment on time	71.9%	72.1%	-0.2 percentage points
	T4: Semi-urgent	Median time to treatment	26m	25m	1m
		90th percentile time to treatment	1h 43m	1h 39m	4m
		% started treatment on time	77%	78.3%	-1.3 percentage points
	T5: Non-urgent	Median time to treatment	23m	24m	-1m
		90th percentile time to treatment	1h 53m	1h 50m	3m
		% started treatment on time	91.1%	92.2%	-1.1 percentage points
Patients starting treatment on time %			75.8%	75.4%	0.4 percentage points
Median time to leave the ED			2h 18m	2h 23m	-5m
90th percentile time to leave the ED			6h 22m	6h 15m	7m
Patients leaving the ED within four hours of presentation			77.9%	78.0%	-0.1 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	12m	-1m
	90th percentile transfer of care time (minutes)		27m	27m	0m
	Percent on target		91.8%	91.7%	0.1 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	15 days	15 days	0 days
		90th percentile	27 days	26 days	1 days
	Semi-urgent	Median	46 days	48 days	-2 days
		90th percentile	79 days	80 days	-1 days
	Non-urgent	Median	231 days	266 days	-35 days
		90th percentile	341 days	350 days	-9 days
Elective surgery procedures performed on time	All procedures		98.5%	98.3%	0.2 percentage points
	Urgent		98.5%	99.7%	-1.2 percentage points
	Semi-urgent		99%	97.9%	1.1 percentage points
	Non-urgent		98.2%	98.1%	0.1 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed