Healthcare Quarterly

Lithgow Health Service



Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		580	606	-26	-4.3%
All ED presentations		3,069	3,294	-225	-6.8%
Emergency presentations		2,964	3,171	-207	-6.5%
Triage category	T1: Resuscitation T2: Emergency T3: Urgent T4: Semi-urgent T5: Non-urgent	11 369 1,009 1,271 304	18 325 1,042 1,336 450	-7 44 -33 -65 -146	-38.9% 13.5% -3.2% -4.9% -32.4%
Admissions to hospital from EDs ¹		323	508	-185	-36.4%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		824	1,113	-289	-26.0%
All acute episodes		**	**		
	Overnight	**	**		
	Same-day	**	**		
Non-acute		**	**		
Average length of stay (days)	Acute	**	**		
	Acute overnight episodes	**	**		
	Non-acute	**	**		
	All bed days	2,940	3,115	-175	-5.6%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Lithgow Health Service		49	41	8	19.5%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		165	157	8	5.1%
	Urgent	27	19	8	42.1%
Urgency category	Semi-urgent	49	42	7	16.7%
category	Non-urgent	87	96	-9	-9.4%
Patients on waiting list ready for elective surgery at the end of quarter		296	251	45	17.9%
	Urgent	<5	<5		
Urgency category	Semi-urgent	33	21	12	57.1%
	Non-urgent	263	230	33	14.3%

^{**} These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

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Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference	
		Median time to treatment	5m	4m	1m	
Time to treatment by triage category	T2: Emergency	90th percentile time to treatment	15m	12m	3m	
		% started treatment on time	82.9%	87.3%	-4.4 percentage points	
		Median time to treatment	10m	11m	-1m	
	T3: Urgent	90th percentile time to treatment	35m	36m	-1m	
		% started treatment on time	87.2%	87.2%	0.0 percentage points	
		Median time to treatment	12m	11m	1m	
	T4: Semi-urgent	90th percentile time to treatment	58m	54m	4m	
		% started treatment on time	91.2%	91.4%	-0.2 percentage points	
		Median time to treatment	8m	10m	-2m	
	T5: Non-urgent	90th percentile time to treatment	45m	51m	-6m	
		% started treatment on time	98.3%	97.5%	0.8 percentage points	
Patients starting treatment on time %			89.5%	90.4%	-0.9 percentage points	
Median time to leave the ED			1h 45m	1h 30m	15m	
90th percentile time to leave the ED			4h 55m	4h 31m	24m	
Patients leaving the ED within four hours of presentation			85.0%	88.0%	-3.0 percentage points	
Transfer of care	Median transfer of care time (minutes)		11m	9m	2m	
	90th percentile transfer of care time (minutes)		22m	21m	1m	
	Percent on target		94.4%	93.8%	0.6 percentage points	
Elective surgery perfomance			Oct-Dec 2017	Oct-Dec 2016	Difference	
	Urgent	Median	19 days	11 days	8 days	
Waiting time (days)		90th percentile	(*)	(*)		
		Median	51 days	56 days	-5 days	
	Semi-urgent	90th percentile	(*)	(*)		
		Median	246 days	137 days	109 days	
	Non-urgent	90th percentile	(*)	(*)		
Elective surgery procedures performed on time	All procedures		98.8%	100%	-1.2 percentage points	
	Urgent		92.6%	100%	-7.4 percentage points	
	Semi-urgent		100%	100%	0.0 percentage points	
	Non-urgent		100%	100%	0.0 percentage points	

^(*) Suppressed due to small numbers and to protect patient privacy