

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		981	873	108	12.4%
All ED presentations		4,812	4,660	152	3.3%
Emergency presentations		4,500	4,399	101	2.3%
Triage category	T1: Resuscitation	27	22	5	22.7%
	T2: Emergency	533	448	85	19.0%
	T3: Urgent	1,931	1,722	209	12.1%
	T4: Semi-urgent	1,715	1,922	-207	-10.8%
	T5: Non-urgent	294	285	9	3.2%
Admissions to hospital from EDs ¹		956	943	13	1.4%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		2,807	2,881	-74	-2.6%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		8,798	9,088	-290	-3.2%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Goulburn Base Hospital		59	72	-13	-18.1%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		385	374	11	2.9%
Urgency category	Urgent	85	92	-7	-7.6%
	Semi-urgent	149	95	54	56.8%
	Non-urgent	150	184	-34	-18.5%
Patients on waiting list ready for elective surgery at the end of quarter		713	686	27	3.9%
Urgency category	Urgent	8	6	2	33.3%
	Semi-urgent	79	54	25	46.3%
	Non-urgent	626	626	0	0.0%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	9m	8m	1m
		90th percentile time to treatment	20m	23m	-3m
		% started treatment on time	63.5%	69.4%	-5.9 percentage points
	T3: Urgent	Median time to treatment	22m	21m	1m
		90th percentile time to treatment	1h 22m	1h 08m	14m
		% started treatment on time	67%	72.7%	-5.7 percentage points
	T4: Semi-urgent	Median time to treatment	31m	29m	2m
		90th percentile time to treatment	1h 59m	1h 58m	1m
		% started treatment on time	71.4%	72.7%	-1.3 percentage points
	T5: Non-urgent	Median time to treatment	29m	24m	5m
		90th percentile time to treatment	1h 47m	1h 46m	1m
		% started treatment on time	92.4%	91.6%	0.8 percentage points
Patients starting treatment on time %			69.6%	73.4%	-3.8 percentage points
Median time to leave the ED			2h 25m	2h 26m	-1m
90th percentile time to leave the ED			5h 24m	5h 09m	15m
Patients leaving the ED within four hours of presentation			78.3%	80.4%	-2.1 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	13m	-1m
	90th percentile transfer of care time (minutes)		28m	29m	-1m
	Percent on target		91.1%	90.4%	0.7 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	13 days	13 days	0 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	41 days	43 days	-2 days
		90th percentile	84 days	(*)	
	Non-urgent	Median	274 days	259 days	15 days
		90th percentile	364 days	362 days	2 days
Elective surgery procedures performed on time	All procedures		96.6%	98.4%	-1.8 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		99.3%	98.9%	0.4 percentage points
	Non-urgent		92%	97.3%	-5.3 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed