## Healthcare Quarterly

## **Bowral and District Hospital**



| Emergency department activity   |   | Jan-Mar 2018                       | Jan-Mar 2017                       | Difference                      | % change                                  |
|---|---|------------------------------------|------------------------------------|---------------------------------|---|
| All arrivals at ED by ambulance   |   | 1,026                              | 956                                | 70                              | 7.3%                                      |
| All ED presentations  |   | 4,755                              | 4,801                              | -46                             | -1.0%                                     |
| Emergency presentations   |   | 4,643                              | 4,670                              | -27                             | -0.6%                                     |
| Triage categor  | T1: Resuscitation T2: Emergency T3: Urgent T4: Semi-urgent T5: Non-urgent | 21<br>425<br>1,559<br>1,918<br>720 | 21<br>325<br>1,351<br>2,057<br>916 | 0<br>100<br>208<br>-139<br>-196 | 0.0%<br>30.8%<br>15.4%<br>-6.8%<br>-21.4% |
| Admissions to hospital from EDs   |   | 755                                | 739                                | 16                              | 2.2%                                      |
| Admitted patient activity   |   | Jan-Mar 2018                       | Jan-Mar 2017                       | Difference                      | % change                                  |
| All admitted patient episodes   |   | 1,748                              | **                                 |                                 |   |
|   | All acute episodes  | 1,720                              | **                                 |                                 |   |
|   | Overnight<br>Same-day   | 1,100<br>620                       | **                                 |                                 |   |
|   | Non-acute   | (*)                                | **                                 |                                 |   |
|   | Mental health   | (*)                                | **                                 |                                 |   |
| Average length of stay (days)   | Acute   | 2.6                                | **                                 |                                 |   |
|   | Acute overnight episodes  | 3.5                                | **                                 |                                 |   |
|   | Non-acute   | (*)                                | **                                 |                                 |   |
|   | Mental health   | (*)                                | **                                 |                                 |   |
| Hospital bed days   | All bed days  | 4,761                              | **                                 |                                 |   |
|   | Acute   | 4,520                              | **                                 |                                 |   |
|   | Non-acute   | (*)                                | **                                 |                                 |   |
|   | Mental health   | (*)                                | **                                 |                                 |   |
| Babies born in Bowral and District Hospital                               |   | 95                                 | 100                                | -5                              | -5.0%                                     |
| Elective surgery activity   |   | Jan-Mar 2018                       | Jan-Mar 2017                       | Difference                      | % change                                  |
| Elective surgery procedures performed                                     |   | 411                                | 380                                | 31                              | 8.2%                                      |
| Urgency<br>category   | Urgent  | 78                                 | 67                                 | 11                              | 16.4%                                     |
|   | Semi-urgent Semi-urgent   | 105                                | 113                                | -8                              | -7.1%                                     |
|   | Non-urgent  | 222                                | 193                                | 29                              | 15.0%                                     |
| Patients on waiting list ready for elective surgery at the end of quarter |   | 797                                | 794                                | 3                               | 0.4%                                      |
| Urgency<br>category   | Urgent  | 11                                 | 14                                 | -3                              | -21.4%                                    |
|   | Semi-urgent   | 76                                 | 51                                 | 25                              | 49.0%                                     |
| catonory  | 3   |                                    |                                    |                                 |   |

<sup>\*\*</sup> These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

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| Emergency department performance                          |   |                                   | Jan-Mar 2018 | Jan-Mar 2017 | Difference              |  |
|---|---|-----------------------------------|--------------|--------------|-------------------------|--|
|   |   | Median time to treatment          | 10m          | 9m           | 1m                      |  |
| Time to treatment by triage category                      | T2: Emergency                                   | 90th percentile time to treatment | 28m          | 25m          | 3m                      |  |
|   |   | % started treatment on time       | 50.6%        | 65.4%        | -14.8 percentage points |  |
|   |   | Median time to treatment          | 22m          | 19m          | 3m                      |  |
|   | T3: Urgent                                      | 90th percentile time to treatment | 1h 12m       | 1h 00m       | 12m                     |  |
|   |   | % started treatment on time       | 65.2%        | 74.3%        | -9.1 percentage points  |  |
|   |   | Median time to treatment          | 24m          | 20m          | 4m                      |  |
|   | T4: Semi-urgent                                 | 90th percentile time to treatment | 1h 44m       | 1h 26m       | 18m                     |  |
|   |   | % started treatment on time       | 75.9%        | 83.6%        | -7.7 percentage points  |  |
|   |   | Median time to treatment          | 23m          | 16m          | 7m                      |  |
|   | T5: Non-urgent                                  | 90th percentile time to treatment | 2h 00m       | 1h 39m       | 21m                     |  |
|   |   | % started treatment on time       | 90.3%        | 93.5%        | -3.2 percentage points  |  |
| Patients starting treatment on time %                     |   |                                   | 71.7%        | 81.4%        | -9.7 percentage points  |  |
| Median time to leave the ED                               |   |                                   | 2h 17m       | 2h 04m       | 13m                     |  |
| 90th percentile time to leave the ED                      |   |                                   | 5h 22m       | 4h 47m       | 35m                     |  |
| Patients leaving the ED within four hours of presentation |   |                                   | 80.0%        | 85.3%        | -5.3 percentage points  |  |
| Transfer of care  | Median transfer of care time (minutes)          |                                   | 12m          | 11m          | 1m                      |  |
|   | 90th percentile transfer of care time (minutes) |                                   | 21m          | 22m          | -1m                     |  |
|   | Percent on target                               |                                   | 95.3%        | 95.2%        | 0.1 percentage points   |  |
| Elective surgery perfomance                               |   |                                   | Jan-Mar 2018 | Jan-Mar 2017 | Difference              |  |
| Waiting time (days)                                       |   | Median                            | 12 days      | 21 days      | -9 days                 |  |
|   | Urgent  | 90th percentile                   | (*)          | (*)          |                         |  |
|   | Semi-urgent                                     | Median                            | 50 days      | 55 days      | -5 days                 |  |
|   |   | 90th percentile                   | 89 days      | 79 days      | 10 days                 |  |
|   |   | Median                            | 243 days     | 243 days     | 0 days                  |  |
|   | Non-urgent                                      | 90th percentile                   | 351 days     | 348 days     | 3 days                  |  |
| Elective surgery procedures performed on time             | All procedures                                  |                                   | 97.5%        | 98.9%        | -1.4 percentage points  |  |
|   | Urgent  |                                   | 100%         | 100%         | 0.0 percentage points   |  |
|   | Semi-urgent                                     |                                   | 92.4%        | 99.1%        | -6.7 percentage points  |  |
|   | Non-urgent                                      |                                   | 99.1%        | 98.4%        | 0.7 percentage points   |  |
|   |   |                                   |              |              |                         |  |

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy