

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		646	614	32	5.2%
All ED presentations		5,280	4,728	552	11.7%
Emergency presentations		5,109	4,589	520	11.3%
Triage category	T1: Resuscitation	28	11	17	154.5%
	T2: Emergency	366	240	126	52.5%
	T3: Urgent	1,404	1,255	149	11.9%
	T4: Semi-urgent	2,477	2,129	348	16.3%
	T5: Non-urgent	834	954	-120	-12.6%
Admissions to hospital from EDs		358	376	-18	-4.8%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		1,930	**		
	All acute episodes	1,887	**		
	Overnight	754	**		
	Same-day	1,133	**		
	Non-acute	43	**		
	Mental health	0	**		
Average length of stay (days)	Acute	1.7	**		
	Acute overnight episodes	2.8	**		
	Non-acute	6.1	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	3,511	**		
	Acute	3,248	**		
	Non-acute	263	**		
	Mental health	0	**		
Babies born in Queanbeyan Hospital and Health Service		149	119	30	25.2%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		257	227	30	13.2%
Urgency category	Urgent	44	38	6	15.8%
	Semi-urgent	114	105	9	8.6%
	Non-urgent	90	79	11	13.9%
Patients on waiting list ready for elective surgery at the end of quarter		254	197	57	28.9%
Urgency category	Urgent	<5	13		
	Semi-urgent	94	63	31	49.2%
	Non-urgent	160	121	39	32.2%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	21m	19m	2m
		% started treatment on time	66.5%	76.3%	-9.8 percentage points
	T3: Urgent	Median time to treatment	21m	20m	1m
		90th percentile time to treatment	57m	51m	6m
		% started treatment on time	72.1%	73.5%	-1.4 percentage points
	T4: Semi-urgent	Median time to treatment	26m	25m	1m
		90th percentile time to treatment	1h 34m	1h 25m	9m
		% started treatment on time	80.3%	82.2%	-1.9 percentage points
	T5: Non-urgent	Median time to treatment	26m	24m	2m
		90th percentile time to treatment	1h 48m	1h 28m	20m
		% started treatment on time	92.8%	94.3%	-1.5 percentage points
Patients starting treatment on time %			78.6%	81.7%	-3.1 percentage points
Median time to leave the ED			2h 02m	1h 56m	6m
90th percentile time to leave the ED			4h 39m	4h 27m	12m
Patients leaving the ED within four hours of presentation			86.3%	87.5%	-1.2 percentage points
Transfer of care	Median transfer of care time (minutes)		10m	11m**	-1m
	90th percentile transfer of care time (minutes)		17m	20m**	-3m
	Percent on target		98.7%	96.5%**	2.2 percentage points
Elective surgery performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	8 days	13 days	-5 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	41 days	51 days	-10 days
		90th percentile	72 days	85 days	-13 days
	Non-urgent	Median	151 days	94 days	57 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed