

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		2,221	2,202	19	0.9%
All ED presentations		10,795	12,366	-1,571	-12.7%
Emergency presentations		10,300	11,867	-1,567	-13.2%
Triage category	T1: Resuscitation	47	44	3	6.8%
	T2: Emergency	891	917	-26	-2.8%
	T3: Urgent	2,756	2,888	-132	-4.6%
	T4: Semi-urgent	5,160	6,315	-1,155	-18.3%
	T5: Non-urgent	1,446	1,703	-257	-15.1%
Admissions to hospital from EDs		2,910	3,057	-147	-4.8%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		7,018	7,140	-122	-1.7%
	All acute episodes	6,725	6,853	-128	-1.9%
	Acute overnight	3,650	3,578	72	2.0%
	Same-day	3,075	3,275	-200	-6.1%
	Non-acute	88	81	7	8.6%
	Mental health	205	206	-1	-0.5%
Average length of stay (days)	Acute	2.7	2.7	0.0	
	Acute overnight	4.1	4.2	-0.1	
	Non-acute	17.5	15.5	2.0	
	Mental health	11.5	13.4	-1.9	
Hospital bed days	All bed days	22,038	22,367	-329	-1.5%
	Acute	18,139	18,351	-212	-1.2%
	Non-acute	1,543	1,259	284	22.6%
	Mental health	2,356	2,757	-401	-14.5%
Babies born in Tamworth Hospital		226	219	7	3.2%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		1,048	1,070	-22	-2.1%
Urgency category	Urgent	167	185	-18	-9.7%
	Semi-urgent	248	315	-67	-21.3%
	Non-urgent	564	476	88	18.5%
Patients on waiting list ready for elective surgery at the end of quarter		1,615	1,678	-63	-3.8%
Urgency category	Urgent	25	20	5	25.0%
	Semi-urgent	166	207	-41	-19.8%
	Non-urgent	1,424	1,451	-27	-1.9%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	31m	32m	-1m
		% started treatment on time	69.8%	70.9%	-1.1 percentage points
	T3: Urgent	Median time to treatment	25m	25m	0m
		90th percentile time to treatment	1h 29m	1h 50m	-21m
		% started treatment on time	61%	61.3%	-0.3 percentage points
	T4: Semi-urgent	Median time to treatment	46m	49m	-3m
		90th percentile time to treatment	2h 23m	2h 46m	-23m
		% started treatment on time	62.1%	59.3%	2.8 percentage points
	T5: Non-urgent	Median time to treatment	56m	1h02m	-6m
		90th percentile time to treatment	2h 26m	2h 56m	-30m
		% started treatment on time	84%	77.7%	6.3 percentage points
Patients starting treatment on time %			65.5%	63.3%	2.2 percentage points
Median time to leave the ED			3h 06m	3h 14m	-8m
90th percentile time to leave the ED			6h 59m	6h 45m	14m
Patients leaving the ED within four hours of presentation			66.4%	66.3%	0.1 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	10m	-1m
	90th percentile transfer of care time (minutes)		29m	30m	-1m
	Percent on target		90.8%	89.9%	0.9 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	14 days	12 days	2 days
		90th percentile	27 days	24 days	3 days
	Semi-urgent	Median	45 days	58 days	-13 days
		90th percentile	80 days	84 days	-4 days
	Non-urgent	Median	306 days	305 days	1 days
		90th percentile	363 days	358 days	5 days
Elective surgery procedures performed on time	All procedures		100%	99.7%	0.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	99%	1.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

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(n/a) No elective surgeries performed