

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		5,275	5,362	-87	-1.6%
All ED presentations		22,229	22,435	-206	-0.9%
Emergency presentations		22,183	22,347	-164	-0.7%
Triage category	T1: Resuscitation	299	477	-178	-37.3%
	T2: Emergency	4,807	4,547	260	5.7%
	T3: Urgent	6,463	6,425	38	0.6%
	T4: Semi-urgent	7,985	8,198	-213	-2.6%
	T5: Non-urgent	2,629	2,700	-71	-2.6%
Admissions to hospital from EDs		9,166	8,626	540	6.3%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		20,955	20,182	773	3.8%
	All acute episodes	20,340	19,543	797	4.1%
	Acute overnight	10,974	11,031	-57	-0.5%
	Same-day	9,366	8,512	854	10.0%
	Non-acute	294	324	-30	-9.3%
	Mental health	321	315	6	1.9%
Average length of stay (days)	Acute	3.3	3.3	0.0	
	Acute overnight	5.2	5.1	0.1	
	Non-acute	7.6	9.3	-1.7	
	Mental health	10.9	10.5	0.4	
Hospital bed days	All bed days	72,047	70,709	1,338	1.9%
	Acute	66,317	64,368	1,949	3.0%
	Non-acute	2,239	3,027	-788	-26.0%
	Mental health	3,491	3,314	177	5.3%
Babies born in Royal North Shore Hospital		739	691	48	6.9%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		1,864	1,697	167	9.8%
Urgency category	Urgent	522	491	31	6.3%
	Semi-urgent	698	657	41	6.2%
	Non-urgent	624	529	95	18.0%
Patients on waiting list ready for elective surgery at the end of quarter		2,317	2,479	-162	-6.5%
Urgency category	Urgent	67	67	0	0.0%
	Semi-urgent	475	570	-95	-16.7%
	Non-urgent	1,775	1,842	-67	-3.6%

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	19m	20m	-1m
		% started treatment on time	73.3%	76.4%	-3.1 percentage points
	T3: Urgent	Median time to treatment	22m	20m	2m
		90th percentile time to treatment	1h 01m	57m	4m
		% started treatment on time	69.5%	73.6%	-4.1 percentage points
	T4: Semi-urgent	Median time to treatment	32m	30m	2m
		90th percentile time to treatment	1h 27m	1h 23m	4m
		% started treatment on time	77.3%	79.3%	-2.0 percentage points
	T5: Non-urgent	Median time to treatment	34m	32m	2m
		90th percentile time to treatment	1h 53m	1h 46m	7m
		% started treatment on time	92.5%	94.1%	-1.6 percentage points
Patients starting treatment on time %			75.7%	78.7%	-3.0 percentage points
Median time to leave the ED			3h 35m	3h 31m	4m
90th percentile time to leave the ED			8h 56m	9h 18m	-22m
Patients leaving the ED within four hours of presentation			59.5%	60.3%	-0.8 percentage points
Transfer of care	Median transfer of care time (minutes)		15m	14m	1m
	90th percentile transfer of care time (minutes)		50m	44m	6m
	Percent on target		81.2%	81.8%	-0.6 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	9 days	8 days	1 days
		90th percentile	22 days	22 days	0 days
	Semi-urgent	Median	42 days	42 days	0 days
		90th percentile	90 days	91 days	-1 days
	Non-urgent	Median	254 days	260 days	-6 days
		90th percentile	362 days	386 days	-24 days
Elective surgery procedures performed on time	All procedures		93.7%	89.8%	3.9 percentage points
	Urgent		99.8%	100%	-0.2 percentage points
	Semi-urgent		90.5%	90%	0.5 percentage points
	Non-urgent		92%	80.2%	11.8 percentage points

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(n/a) No elective surgeries performed