

Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		3,718	3,897	-179	-4.6%
All ED presentations		13,392	13,549	-157	-1.2%
Emergency presentations		13,319	13,437	-118	-0.9%
Triage category	T1: Resuscitation	90	75	15	20.0%
	T2: Emergency	2,180	1,918	262	13.7%
	T3: Urgent	5,762	5,989	-227	-3.8%
	T4: Semi-urgent	4,734	4,734	0	0.0%
	T5: Non-urgent	553	721	-168	-23.3%
Admissions to hospital from EDs		4,184	3,389	795	23.5%
Admitted patient activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		8,558	7,596	962	12.7%
	All acute episodes	7,965	7,024	941	13.4%
	Acute overnight	4,715	4,334	381	8.8%
	Same-day	3,250	2,690	560	20.8%
	Non-acute	404	398	6	1.5%
	Mental health	189	174	15	8.6%
Average length of stay (days)	Acute	2.9	3.1	-0.2	
	Acute overnight	4.3	4.4	-0.1	
	Non-acute	11.2	12.1	-0.9	
	Mental health	19.7	16.6	3.1	
Hospital bed days	All bed days	31,536	29,620	1,916	6.5%
	Acute	23,292	21,930	1,362	6.2%
	Non-acute	4,513	4,800	-287	-6.0%
	Mental health	3,731	2,890	841	29.1%
Babies born in Sutherland Hospital		349	333	16	4.8%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		729	712	17	2.4%
Urgency category	Urgent	87	86	1	1.2%
	Semi-urgent	188	255	-67	-26.3%
	Non-urgent	417	343	74	21.6%
Patients on waiting list ready for elective surgery at the end of quarter		1,214	1,286	-72	-5.6%
Urgency category	Urgent	14	12	2	16.7%
	Semi-urgent	110	136	-26	-19.1%
	Non-urgent	1,090	1,138	-48	-4.2%

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	14m	14m	0m
		90th percentile time to treatment	32m	34m	-2m
		% started treatment on time	35.7%	36.6%	-0.9 percentage points
	T3: Urgent	Median time to treatment	29m	33m	-4m
		90th percentile time to treatment	1h 06m	1h 22m	-16m
		% started treatment on time	54.2%	45.7%	8.5 percentage points
	T4: Semi-urgent	Median time to treatment	31m	40m	-9m
		90th percentile time to treatment	1h 23m	1h 44m	-21m
		% started treatment on time	80.1%	71.9%	8.2 percentage points
	T5: Non-urgent	Median time to treatment	27m	38m	-11m
		90th percentile time to treatment	1h 42m	1h 55m	-13m
		% started treatment on time	94.7%	91.2%	3.5 percentage points
<b>Patients starting treatment on time %</b>			61.8%	55.7%	6.1 percentage points
<b>Median time to leave the ED</b>			3h 30m	3h 47m	-17m
<b>90th percentile time to leave the ED</b>			8h 15m	8h 56m	-41m
<b>Patients leaving the ED within four hours of presentation</b>			67.1%	58.9%	8.2 percentage points
Transfer of care	Median transfer of care time (minutes)		13m	14m	-1m
	90th percentile transfer of care time (minutes)		25m	36m	-11m
	Percent on target		94.1%	86.2%	7.9 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)	Urgent	Median	14 days	14 days	0 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	42 days	55 days	-13 days
		90th percentile	70 days	87 days	-17 days
	Non-urgent	Median	225 days	278 days	-53 days
		90th percentile	329 days	347 days	-18 days
Elective surgery procedures performed on time	All procedures		99.6%	96.6%	3.0 percentage points
	Urgent		100%	98.8%	1.2 percentage points
	Semi-urgent		99.5%	93.3%	6.2 percentage points
	Non-urgent		99.5%	98.5%	1.0 percentage points

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(n/a) No elective surgeries performed