## Healthcare Quarterly

## **Bathurst Health Service**



Emergency department activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All arrivals at ED by ambulance		1,137	1,169	-32	-2.7%
All ED presentations		6,472	6,955	-483	-6.9%
Emergency presentations		6,400	6,864	-464	-6.8%
	T1: Resuscitation	35	30	5	16.7%
	T2: Emergency	698	670	28	4.2%
Triage category		2,229	2,453	-224	-9.1%
	T4: Semi-urgent	2,988	3,138	-150	-4.8%
	T5: Non-urgent	450	573	-123	-21.5%
Admissions to hospital from EDs		1,630	1,378	252	18.3%
Admitted patient ac	tivity	Jul-Sep 2018	Jul-Sep 2017	Difference	% change
All admitted patient episodes		3,795	3,810	-15	-0.4%
	All acute episodes	3,603	3,647	-44	-1.2%
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	Acute overnight	1,783	1,847	-64	-3.5%
	Same-day	1,820	1,800	20	1.19
	Non-acute	121	101	20	19.89
	Mental health	71	62	9	14.5%
	Acute	2.3	2.5	-0.2	
Average length of stay	Acute overnight	3.6	4.0	-0.4	
days)	Non-acute	11.7	13.1	-1.4	
	Mental health	9.6	10.4	-0.8	
	All bed days	10,410	11,142	-732	-6.69
Hospital bed days	Acute	8,311	9,172	-861	-9.4%
Trospital sea days	Non-acute	1,418	1,326	92	6.9%
	Mental health	681	644	37	5.7%
Babies born in Bathurst Health Service		129	126	3	2.4%
Elective surgery activity		Jul-Sep 2018	Jul-Sep 2017	Difference	% change
Elective surgery procedures performed		522	508	14	2.8%
	Urgent	93	83	10	12.0%
Urgency category	Semi-urgent	185	159	26	16.4%
category	Non-urgent	222	223	-1	-0.4%
Patients on waiting list ready for elective surgery at the end of quarter		801	834	-33	-4.0%
	Hansak	8	18	-10	-55.6%
	Urgent	0	10	10	
Urgency		90	118		
Urgency category	Semi-urgent Non-urgent			-28 5	-23.7% 0.7%

 $<sup>(\</sup>mbox{\ensuremath{^{+}}})$  Suppressed due to small numbers and to protect patient privacy (n/a) not applicable

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Emergency department performance			Jul-Sep 2018	Jul-Sep 2017	Difference
		Median time to treatment	7m	6m	1m
	T2: Emergency	90th percentile time to treatment	17m	9m	8m
		% started treatment on time	79.5%	94.9%	-15.4 percentage points
		Median time to treatment	15m	24m	-9m
	T3: Urgent	90th percentile time to treatment	42m	1h 19m	-37m
Time to treatment by triage category		% started treatment on time	82.6%	64.4%	18.2 percentage points
		Median time to treatment	14m	29m	-15m
	T4: Semi-urgent	90th percentile time to treatment	51m	2h 04m	-73m
		% started treatment on time	93.5%	75.3%	18.2 percentage points
		Median time to treatment	14m	21m	-7m
	T5: Non-urgent	90th percentile time to treatment	52m	1h 44m	-52m
		% started treatment on time	98.6%	93.6%	5.0 percentage points
Patients starting treatment on time %			88.5%	74.8%	13.7 percentage points
Median time to leave the ED			2h 08m	2h 44m	-36m
90th percentile time to leave the ED			6h 56m	7h 39m	-43m
Patients leaving the ED within four hours of presentation			79.9%	73.7%	6.2 percentage points
	Median transfer of care time (minutes)		9m	11m	-2m
Transfer of care	90th percentile transfer of care time (minutes)		22m	39m	-17m
	Percent on target		94.1%	85.2%	8.9 percentage points
Elective surgery performance			Jul-Sep 2018	Jul-Sep 2017	Difference
Waiting time (days)		Median	18 days	18 days	0 days
	Urgent	90th percentile	(*)	(*)	
	Semi-urgent	Median	48 days	56 days	-8 days
		90th percentile	83 days	86 days	-3 days
		Median	300 days	317 days	-17 days
	Non-urgent	90th percentile	355 days	355 days	0 days
Elective surgery procedures performed on time	All procedures		99.2%	99.6%	-0.4 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		98.9%	98.7%	0.2 percentage points
	Non-urgent		99.1%	100%	-0.9 percentage points

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