

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	2,742	2,390	352	14.7%	
All ED presentations	10,791	10,011	780	7.8%	
All emergency presentations	9,996	9,708	288	3.0%	
Emergency presentation by triage category	T1: Resuscitation	60	82	-22	-26.8%
	T2: Emergency	1,095	1,116	-21	-1.9%
	T3: Urgent	3,321	3,322	-1	0.0%
	T4: Semi-urgent	4,228	3,898	330	8.5%
	T5: Non-urgent	1,292	1,290	2	0.2%
Admissions to hospital from EDs	3,516	3,436	80	2.3%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	8m
	T2: Emergency 90th percentile time to treatment	12m	12m	0m	26m
	% started treatment on time	87.2%	86.3%	0.9 percentage points	67.2%
	Median time to treatment	17m	19m	-2m	23m
	T3: Urgent 90th percentile time to treatment	1h 01m	1h 13m	-12m	1h 24m
	% started treatment on time	75.3%	69.8%	5.5 percentage points	64.6%
	Median time to treatment	26m	29m	-3m	31m
	T4: Semi-urgent 90th percentile time to treatment	2h 12m	2h 19m	-7m	1h 58m
	% started treatment on time	73.3%	68.7%	4.6 percentage points	72.9%
	Median time to treatment	28m	28m	0m	29m
	T5: Non-urgent 90th percentile time to treatment	2h 15m	2h 18m	-3m	1h 57m
	% started treatment on time	86.9%	86.6%	0.3 percentage points	90.7%
Patients starting treatment on time %	77.3%	73.6%	3.7 percentage points	70.6%	
Median time to leave the ED	3h 00m	3h 05m	-5m	3h 12m	
90th percentile time to leave the ED	8h 11m	7h 54m	17m	8h 05m	
Patients leaving the ED within four hours of presentation	68.9%	68.2%	0.7 percentage points	67.8%	
Transfer of care	Median transfer of care time (minutes)	12m	12m	0m	12m
	90th percentile transfer of care time (minutes)	28m	28m	0m	29m
	Percent on target	90.8%	91.1%	-0.3 percentage points	90.2%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	894	925	-31	-3.4%
Urgency category				
Urgent	152	154	-2	-1.3%
Semi-urgent	286	230	56	24.3%
Non-urgent	402	502	-100	-19.9%
Patients on waiting list ready for elective surgery at the end of quarter	1,817	1,674	143	8.5%
Urgency category				
Urgent	34	43	-9	-20.9%
Semi-urgent	170	160	10	6.3%
Non-urgent	1,613	1,471	142	9.7%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	16 days	15 days	1 days	13 days
		90th percentile	27 days	26 days	1 days	27 days
	Semi-urgent	Median	52 days	49 days	3 days	51 days
		90th percentile	85 days	84 days	1 days	85 days
	Non-urgent	Median	283 days	274 days	9 days	263 days
		90th percentile	371 days	354 days	17 days	357 days
Elective surgery procedures performed on time	All procedures	92.3%	97.7%	-5.4 percentage points	96.7%	
	Urgent	98.7%	99.4%	-0.7 percentage points	99.9%	
	Semi-urgent	95.1%	99.1%	-4.0 percentage points	96.1%	
	Non-urgent	87.8%	96.6%	-8.8 percentage points	96.0%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	8,256	7,942	314	4.0%
	Acute	7,719	7,447	272	3.7%
	Acute Overnight	4,033	4,092	-59	-1.4%
	Acute Same Day	3,686	3,355	331	9.9%
	Non-acute	288	282	6	2.1%
	Mental health	249	213	36	16.9%
Average length of stay (days)	Acute	2.6	2.5	0.1	
	Acute Overnight	4.0	3.8	0.2	
	Non-acute	6.9	5.4	1.5	
	Mental health	16.1	21.4	-5.3	
Hospital bed days	All bed days	25,889	24,889	1,000	4.0%
	Acute	19,891	18,794	1,097	5.8%
	Non-acute	1,984	1,527	457	29.9%
	Mental health	4,014	4,568	-554	-12.1%
Babies born in Coffs Harbour Health Campus	269	272	-3	-1.1%	

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(n/a) not applicable

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