

Emergency department activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
All arrivals at ED by ambulance	1,713	1,571	142	9.0%	
All ED presentations	7,423	6,740	683	10.1%	
All emergency presentations	7,385	6,707	678	10.1%	
Emergency presentation by triage category	T1: Resuscitation	45	33	12	36.4%
	T2: Emergency	1,128	873	255	29.2%
	T3: Urgent	2,901	2,391	510	21.3%
	T4: Semi-urgent	2,820	2,843	-23	-0.8%
	T5: Non-urgent	491	567	-76	-13.4%
Admissions to hospital from EDs	2,024	1,831	193	10.5%	

Emergency department performance

	Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	17m	13m	4m	23m
	% started treatment on time	77.5%	82.8%	-5.3 percentage points	66.1%
	Median time to treatment	17m	13m	4m	20m
	T3: Urgent 90th percentile time to treatment	46m	36m	10m	1h 07m
	% started treatment on time	80.5%	86.8%	-6.3 percentage points	71.5%
	Median time to treatment	22m	15m	7m	24m
	T4: Semi-urgent 90th percentile time to treatment	1h 30m	1h 06m	24m	1h 47m
	% started treatment on time	81.7%	88.6%	-6.9 percentage points	77.5%
	Median time to treatment	27m	15m	12m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 53m	1h 18m	35m	1h 54m
	% started treatment on time	90.8%	96.7%	-5.9 percentage points	91.2%
Patients starting treatment on time %	81.1%	87.8%	-6.7 percentage points	75.3%	
Median time to leave the ED	2h 38m	2h 26m	12m	2h 34m	
90th percentile time to leave the ED	5h 31m	5h 25m	6m	6h 23m	
Patients leaving the ED within four hours of presentation	81.3%	83.3%	-2.0 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	10m	10m	0m	11m
	90th percentile transfer of care time (minutes)	18m	18m	0m	23m
	Percent on target	98.1%	97.8%	0.3 percentage points	94.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed	257	277	-20	-7.2%
Urgency category				
Urgent	23	32	-9	-28.1%
Semi-urgent	105	120	-15	-12.5%
Non-urgent	124	120	4	3.3%
Patients on waiting list ready for elective surgery at the end of quarter	233	437	-204	-46.7%
Urgency category				
Urgent	7	5	2	40.0%
Semi-urgent	65	83	-18	-21.7%
Non-urgent	161	349	-188	-53.9%

Elective surgery performance

		Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results	
Waiting time (days)	Urgent	Median	11 days	13 days	-2 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	45 days	49 days	-4 days	54 days
		90th percentile	82 days	80 days	2 days	85 days
	Non-urgent	Median	162 days	161 days	1 days	267 days
		90th percentile	337 days	336 days	1 days	357 days
Elective surgery procedures performed on time	All procedures	100%	99.3%	0.7 percentage points	97.8%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	100%	99.2%	0.8 percentage points	98.8%	
	Non-urgent	100%	99.2%	0.8 percentage points	96.7%	

Admitted patient activity

	Jan-Mar 2019	Jan-Mar 2018	Difference	% change	
Episodes	All episodes	3,022	2,804	218	7.8%
	Acute	2,678	2,483	195	7.9%
	Acute Overnight	1,574	1,551	23	1.5%
	Acute Same Day	1,104	932	172	18.5%
	Non-acute	344	321	23	7.2%
	Mental health	0	0		
Average length of stay (days)	Acute	2.7	2.9	-0.2	
	Acute Overnight	3.9	4.0	-0.1	
	Non-acute	16.3	14.6	1.7	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	12,869	11,870	999	8.4%
	Acute	7,257	7,192	65	0.9%
	Non-acute	5,612	4,678	934	20.0%
	Mental health	0	0	0	
Babies born in Ryde Hospital	15	28	-13	-46.4%	

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(n/a) not applicable

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