

Emergency department activity

| | Jan-Mar 2019 | Jan-Mar 2018 | Difference | % change | |
|---|-------------------|--------------|------------|----------|-------|
| All arrivals at ED by ambulance | 2,696 | 2,462 | 234 | 9.5% | |
| All ED presentations | 10,852 | 9,906 | 946 | 9.5% | |
| All emergency presentations | 10,812 | 9,892 | 920 | 9.3% | |
| Emergency presentation by triage category | T1: Resuscitation | 72 | 52 | 20 | 38.5% |
| | T2: Emergency | 1,416 | 1,087 | 329 | 30.3% |
| | T3: Urgent | 4,805 | 4,480 | 325 | 7.3% |
| | T4: Semi-urgent | 4,053 | 3,803 | 250 | 6.6% |
| | T5: Non-urgent | 466 | 470 | -4 | -0.9% |
| Admissions to hospital from EDs | 4,070 | 3,569 | 501 | 14.0% | |

Emergency department performance

| | Jan-Mar 2019 | Jan-Mar 2018 | Difference | Peer group results | |
|---|---|--------------|------------------------|------------------------|--------|
| Time to treatment by triage category | Median time to treatment | 9m | 9m | 0m | 9m |
| | T2: Emergency 90th percentile time to treatment | 19m | 19m | 0m | 32m |
| | % started treatment on time | 58.7% | 58.8% | -0.1 percentage points | 56.6% |
| | Median time to treatment | 23m | 25m | -2m | 24m |
| | T3: Urgent 90th percentile time to treatment | 1h 16m | 1h 15m | 1m | 1h 28m |
| | % started treatment on time | 66.4% | 62.4% | 4.0 percentage points | 61.6% |
| | Median time to treatment | 30m | 26m | 4m | 33m |
| | T4: Semi-urgent 90th percentile time to treatment | 1h 47m | 1h 33m | 14m | 1h 59m |
| | % started treatment on time | 75.7% | 80.7% | -5.0 percentage points | 71.6% |
| | Median time to treatment | 30m | 20m | 10m | 33m |
| | T5: Non-urgent 90th percentile time to treatment | 1h 40m | 1h 34m | 6m | 2h 07m |
| | % started treatment on time | 93.3% | 93.1% | 0.2 percentage points | 88.4% |
| Patients starting treatment on time % | 69.8% | 70.2% | -0.4 percentage points | 65.7% | |
| Median time to leave the ED | 3h 27m | 3h 19m | 8m | 3h 36m | |
| 90th percentile time to leave the ED | 6h 48m | 6h 31m | 17m | 9h 18m | |
| Patients leaving the ED within four hours of presentation | 73.0% | 77.0% | -4.0 percentage points | 60.3% | |
| Transfer of care | Median transfer of care time (minutes) | 11m | 12m | -1m | 13m |
| | 90th percentile transfer of care time (minutes) | 20m | 21m | -1m | 38m |
| | Percent on target | 97.9% | 97.9% | 0.0 percentage points | 85.3% |

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jan-Mar 2019 and provided only for comparison purposes

Elective surgery activity

| | Jan-Mar 2019 | Jan-Mar 2018 | Difference | % change |
|--|--------------|--------------|------------|----------|
| Elective surgery procedures performed | 1,988 | 1,921 | 67 | 3.5% |
| Urgency category | | | | |
| Urgent | 413 | 404 | 9 | 2.2% |
| Semi-urgent | 618 | 543 | 75 | 13.8% |
| Non-urgent | 748 | 763 | -15 | -2.0% |
| Patients on waiting list ready for elective surgery at the end of quarter | 1,987 | 1,941 | 46 | 2.4% |
| Urgency category | | | | |
| Urgent | 45 | 25 | 20 | 80.0% |
| Semi-urgent | 384 | 413 | -29 | -7.0% |
| Non-urgent | 1,558 | 1,503 | 55 | 3.7% |

Elective surgery performance

| | | Jan-Mar 2019 | Jan-Mar 2018 | Difference | Peer group results | |
|--|----------------|-----------------|--------------|-----------------------|--------------------|----------|
| Waiting time (days) | Urgent | Median | 6 days | 7 days | -1 days | 8 days |
| | | 90th percentile | 21 days | 24 days | -3 days | 25 days |
| | Semi-urgent | Median | 36 days | 42 days | -6 days | 43 days |
| | | 90th percentile | 82 days | 83 days | -1 days | 86 days |
| | Non-urgent | Median | 131 days | 134 days | -3 days | 190 days |
| | | 90th percentile | 294 days | 256 days | 38 days | 362 days |
| Elective surgery procedures performed on time | All procedures | 100% | 100% | 0.0 percentage points | 94.9% | |
| | Urgent | 100% | 100% | 0.0 percentage points | 99.9% | |
| | Semi-urgent | 100% | 100% | 0.0 percentage points | 93.6% | |
| | Non-urgent | 100% | 100% | 0.0 percentage points | 92.4% | |

Admitted patient activity

| | Jan-Mar 2019 | Jan-Mar 2018 | Difference | % change | |
|--------------------------------------|-----------------|--------------|------------|----------|-------|
| Episodes | All episodes | 15,238 | 14,402 | 836 | 5.8% |
| | Acute | 13,170 | 12,430 | 740 | 6.0% |
| | Acute Overnight | 4,667 | 4,361 | 306 | 7.0% |
| | Acute Same Day | 8,503 | 8,069 | 434 | 5.4% |
| | Non-acute | 452 | 414 | 38 | 9.2% |
| | Mental health | 1,616 | 1,558 | 58 | 3.7% |
| Average length of stay (days) | Acute | 2.5 | 2.4 | 0.1 | |
| | Acute Overnight | 5.2 | 5.1 | 0.1 | |
| | Non-acute | 16.0 | 13.8 | 2.2 | |
| | Mental health | 9.0 | 8.4 | 0.6 | |
| Hospital bed days | All bed days | 54,653 | 48,909 | 5,744 | 11.7% |
| | Acute | 32,793 | 30,108 | 2,685 | 8.9% |
| | Non-acute | 7,243 | 5,723 | 1,520 | 26.6% |
| | Mental health | 14,617 | 13,078 | 1,539 | 11.8% |

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(n/a) not applicable

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