Healthcare Quarterly, Jan-Mar 2019

Orange Health Service

Major (B)

bureau of health information

Emergency department activity

		Jan-Mar 2019	Jan-Mar 2018	Difference	% change
All arrivals at ED by ambulance		1,823	1,640	183	11.2%
All ED presentations		7,792	7,297	495	6.8%
All emergency presentations		7,690	7,229	461	6.4%
Emergency presentation by triage category	T1: Resuscitation	100	94	6	6.4%
	T2: Emergency	1,120	1,013	107	10.6%
	T3: Urgent	1,839	1,730	109	6.3%
	T4: Semi-urgent	3,025	2,731	294	10.8%
	T5: Non-urgent	1,606	1,661	-55	-3.3%
Admissions to hospital from EDs		1,812	1,613	199	12.3%

Emergency department performance

			Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results
Time to treatment by triage category	T2: Emergency	Median time to treatment	6m	5m	1m	8m
		90th percentile time to treatment	11m	9m	2m	26m
		% started treatment on time	87.6%	95.1%	-7.5 percentage points	67.2%
	T3: Urgent	Median time to treatment	21m	15m	6m	23m
		90th percentile time to treatment	1h 02m	39m	23m	1h 24m
		% started treatment on time	71.3%	84.7%	-13.4 percentage points	64.6%
	T4: Semi-urgent	Median time to treatment	28m	19m	9m	31m
		90th percentile time to treatment	1h 36m	1h 07m	29m	1h 58m
		% started treatment on time	77.8%	87.9%	-10.1 percentage points	72.9%
	T5: Non-urgent	Median time to treatment	22m	16m	6m	29m
		90th percentile time to treatment	1h 49m	1h 18m	31m	1h 57m
		% started treatment on time	92.3%	96.6%	-4.3 percentage points	90.7%
Patients starting treatment on time %			80.6%	90.1%	-9.5 percentage points	70.6%
Median time to leave the ED			3h 04m	2h 31m	33m	3h 12m
90th percentile time to leave the ED			11h 42m	8h 56m	166m	8h 05m
Patients leaving the ED within four hours of presentation			68.4%	76.7%	-8.3 percentage points	67.8%
Transfer of care	Median transfer of care time (minutes)		11m	10m	1m	12m
	90th percentile transfer of care time (minutes)		26m	21m	5m	29m
	Percent on target		92.5%	97.2%	-4.7 percentage points	90.2%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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bureau of
health
information

Elective surgery activity

		Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Elective surgery procedures performed		762	807	-45	-5.6%
Urgency category	Urgent	133	119	14	11.8%
	Semi-urgent	188	208	-20	-9.6%
	Non-urgent	339	383	-44	-11.5%
Patients on waiting list ready for elective surgery at the end of quarter		1,562	1,489	73	4.9%
Urgency category	Urgent	43	30	13	43.3%
	Semi-urgent	193	166	27	16.3%
	Non-urgent	1,326	1,293	33	2.6%

Elective surgery performance

			Jan-Mar 2019	Jan-Mar 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	13 days	13 days	0 days	13 days
		90th percentile	25 days	25 days	0 days	27 days
	Semi-urgent	Median	63 days	56 days	7 days	51 days
		90th percentile	85 days	85 days	0 days	85 days
	Non-urgent	Median	323 days	328 days	-5 days	263 days
		90th percentile	354 days	357 days	-3 days	357 days
Elective surgery procedures performed on time	All procedures		100%	99.4%	0.6 percentage points	96.7%
	Urgent		100%	100%	0.0 percentage points	99.9%
	Semi-urgent		100%	100%	0.0 percentage points	96.1%
	Non-urgent		100%	99%	1.0 percentage points	96.0%

Admitted patient activity

		Jan-Mar 2019	Jan-Mar 2018	Difference	% change
Episodes	All episodes	5,368	5,051	317	6.3%
	Acute	5,020	4,696	324	6.9%
	Acute Overnight	3,058	2,830	228	8.1%
	Acute Same Day	1,962	1,866	96	5.1%
	Non-acute	106	96	10	10.4%
	Mental health	242	259	-17	-6.6%
Average length of stay (days)	Acute	3.0	2.9	0.1	
	Acute Overnight	4.3	4.1	0.2	
	Non-acute	16.2	16.2	0.0	
	Mental health	33.1	29.0	4.1	
Hospital bed days	All bed days	24,871	22,619	2,252	10.0%
	Acute	15,141	13,558	1,583	11.7%
	Non-acute	1,720	1,553	167	10.8%
	Mental health	8,010	7,508	502	6.7%
Babies born in Orange Health Service		267	233	34	14.6%

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