

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		5,119	4,793	326	6.8%
All ED presentations		18,263	16,891	1,372	8.1%
All emergency presentations		18,175	16,782	1,393	8.3%
Emergency presentation by triage category	T1: Resuscitation	163	131	32	24.4%
	T2: Emergency	1,845	1,819	26	1.4%
	T3: Urgent	6,014	5,679	335	5.9%
	T4: Semi-urgent	8,910	8,202	708	8.6%
	T5: Non-urgent	1,243	951	292	30.7%
Admissions to hospital from EDs		4,372	4,233	139	3.3%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	9m	8m	1m	8m
	T2: Emergency 90th percentile time to treatment	51m	39m	12m	29m
	% started treatment on time	58.3%	67.3%	-9.0 percentage points	63.8%
	Median time to treatment	31m	26m	5m	23m
	T3: Urgent 90th percentile time to treatment	1h 50m	1h 30m	20m	1h 27m
	% started treatment on time	49.2%	58.2%	-9.0 percentage points	63.7%
	Median time to treatment	41m	31m	10m	32m
	T4: Semi-urgent 90th percentile time to treatment	1h 58m	1h 33m	25m	2h 03m
	% started treatment on time	69.2%	79.1%	-9.9 percentage points	72.0%
	Median time to treatment	29m	18m	11m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 41m	1h 11m	30m	2h 02m
	% started treatment on time	93.3%	97.4%	-4.1 percentage points	89.6%
Patients starting treatment on time %		62.8%	71.6%	-8.8 percentage points	69.1%
Median time to leave the ED		3h 18m	3h 05m	13m	3h 18m
90th percentile time to leave the ED		8h 23m	7h 25m	58m	8h 47m
Patients leaving the ED within four hours of presentation		62.0%	65.4%	-3.4 percentage points	64.7%
Transfer of care	Median transfer of care time (minutes)	14m	11m	3m	13m
	90th percentile transfer of care time (minutes)	61m	37m	24m	38m
	Percent on target	73.7%	86.3%	-12.6 percentage points	85.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		1,121	1,141	-20	-1.8%
Urgency category	Urgent	116	146	-30	-20.5%
	Semi-urgent	488	487	1	0.2%
	Non-urgent	446	460	-14	-3.0%
Patients on waiting list ready for elective surgery at the end of quarter		1,695	1,534	161	10.5%
Urgency category	Urgent	28	38	-10	-26.3%
	Semi-urgent	311	284	27	9.5%
	Non-urgent	1,356	1,212	144	11.9%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	21 days	20 days	1 days	14 days
		90th percentile	29 days	29 days	0 days	27 days
	Semi-urgent	Median	49 days	48 days	1 days	51 days
		90th percentile	79 days	75 days	4 days	85 days
	Non-urgent	Median	284 days	240 days	44 days	282 days
		90th percentile	341 days	334 days	7 days	361 days
Elective surgery procedures performed on time	All procedures		99%	99.3%	-0.3 percentage points	95.2%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		99.2%	100%	-0.8 percentage points	95.3%
	Non-urgent		98.4%	98.3%	0.1 percentage points	93.3%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	8,354	8,050	304	3.8%
	Acute	7,778	7,452	326	4.4%
	Acute Overnight	4,013	3,911	102	2.6%
	Acute Same Day	3,765	3,541	224	6.3%
	Non-acute	325	332	-7	-2.1%
	Mental health	251	266	-15	-5.6%
Average length of stay (days)	Acute	2.9	2.9	0.0	
	Acute Overnight	4.7	4.6	0.1	
	Non-acute	11.4	12.6	-1.2	
	Mental health	14.7	12.1	2.6	
Hospital bed days	All bed days	30,032	28,743	1,289	4.5%
	Acute	22,633	21,364	1,269	5.9%
	Non-acute	3,699	4,173	-474	-11.4%
	Mental health	3,700	3,206	494	15.4%
Babies born in Wyong Hospital		21	14	7	50.0%

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(n/a) not applicable

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