

Emergency department activity

| | | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|---|-------------------|--------------|--------------|------------|----------|
| All arrivals at ED by ambulance | | 2,549 | 2,221 | 328 | 14.8% |
| All ED presentations | | 12,180 | 10,795 | 1,385 | 12.8% |
| All emergency presentations | | 11,744 | 10,279 | 1,465 | 14.3% |
| Emergency presentation by triage category | T1: Resuscitation | 51 | 47 | 4 | 8.5% |
| | T2: Emergency | 1,143 | 888 | 255 | 28.7% |
| | T3: Urgent | 3,048 | 2,750 | 298 | 10.8% |
| | T4: Semi-urgent | 6,026 | 5,153 | 873 | 16.9% |
| | T5: Non-urgent | 1,476 | 1,441 | 35 | 2.4% |
| Admissions to hospital from EDs | | 3,347 | 2,902 | 445 | 15.3% |

Emergency department performance

| | | Jul-Sep 2019 | Jul-Sep 2018 | Difference | Peer group results |
|---|---|--------------|--------------|------------------------|--------------------|
| Time to treatment by triage category | Median time to treatment | 9m | 8m | 1m | 8m |
| | T2: Emergency 90th percentile time to treatment | 43m | 31m | 12m | 29m |
| | % started treatment on time | 61.3% | 69.8% | -8.5 percentage points | 63.8% |
| | Median time to treatment | 26m | 25m | 1m | 23m |
| | T3: Urgent 90th percentile time to treatment | 1h 45m | 1h 29m | 16m | 1h 27m |
| | % started treatment on time | 56.6% | 61.1% | -4.5 percentage points | 63.7% |
| | Median time to treatment | 45m | 46m | -1m | 32m |
| | T4: Semi-urgent 90th percentile time to treatment | 2h 37m | 2h 23m | 14m | 2h 03m |
| | % started treatment on time | 61.6% | 62.1% | -0.5 percentage points | 72.0% |
| | Median time to treatment | 53m | 56m | -3m | 29m |
| | T5: Non-urgent 90th percentile time to treatment | 2h 47m | 2h 26m | 21m | 2h 02m |
| | % started treatment on time | 79.8% | 84% | -4.2 percentage points | 89.6% |
| Patients starting treatment on time % | | 62.4% | 65.5% | -3.1 percentage points | 69.1% |
| Median time to leave the ED | | 3h 17m | 3h 06m | 11m | 3h 18m |
| 90th percentile time to leave the ED | | 6h 55m | 6h 59m | -4m | 8h 47m |
| Patients leaving the ED within four hours of presentation | | 63.8% | 66.4% | -2.6 percentage points | 64.7% |
| Transfer of care | Median transfer of care time (minutes) | 11m | 9m | 2m | 13m |
| | 90th percentile transfer of care time (minutes) | 39m | 29m | 10m | 38m |
| | Percent on target | 84.6% | 90.8% | -6.2 percentage points | 85.1% |

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jul-Sep 2019 and provided only for comparison purposes

Elective surgery activity

| | | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|--|-------------|--------------|--------------|------------|----------|
| Elective surgery procedures performed | | 1,095 | 1,049 | 46 | 4.4% |
| Urgency category | Urgent | 155 | 168 | -13 | -7.7% |
| | Semi-urgent | 258 | 248 | 10 | 4.0% |
| | Non-urgent | 609 | 564 | 45 | 8.0% |
| Patients on waiting list ready for elective surgery at the end of quarter | | 1,905 | 1,614 | 291 | 18.0% |
| Urgency category | Urgent | 36 | 24 | 12 | 50.0% |
| | Semi-urgent | 197 | 166 | 31 | 18.7% |
| | Non-urgent | 1,672 | 1,424 | 248 | 17.4% |

Elective surgery performance

| | | | Jul-Sep 2019 | Jul-Sep 2018 | Difference | Peer group results |
|--|----------------|-----------------|--------------|--------------|------------------------|--------------------|
| Waiting time (days) | Urgent | Median | 16 days | 14 days | 2 days | 14 days |
| | | 90th percentile | 28 days | 27 days | 1 days | 27 days |
| | Semi-urgent | Median | 49 days | 45 days | 4 days | 51 days |
| | | 90th percentile | 84 days | 80 days | 4 days | 85 days |
| | Non-urgent | Median | 304 days | 306 days | -2 days | 282 days |
| | | 90th percentile | 354 days | 363 days | -9 days | 361 days |
| Elective surgery procedures performed on time | All procedures | | 99.8% | 100% | -0.2 percentage points | 95.2% |
| | Urgent | | 100% | 100% | 0.0 percentage points | 99.8% |
| | Semi-urgent | | 100% | 100% | 0.0 percentage points | 95.3% |
| | Non-urgent | | 99.7% | 100% | -0.3 percentage points | 93.3% |
| | | | | | | |

Admitted patient activity

| | | Jul-Sep 2019 | Jul-Sep 2018 | Difference | % change |
|---|-----------------|--------------|--------------|------------|----------|
| Episodes | All episodes | 7,525 | 7,011 | 514 | 7.3% |
| | Acute | 7,153 | 6,718 | 435 | 6.5% |
| | Acute Overnight | 3,826 | 3,649 | 177 | 4.9% |
| | Acute Same Day | 3,327 | 3,069 | 258 | 8.4% |
| | Non-acute | 83 | 88 | -5 | -5.7% |
| | Mental health | 289 | 205 | 84 | 41.0% |
| Average length of stay (days) | Acute | 2.7 | 2.7 | 0.0 | |
| | Acute Overnight | 4.1 | 4.1 | 0.0 | |
| | Non-acute | 18.0 | 17.7 | 0.3 | |
| | Mental health | 9.6 | 11.5 | -1.9 | |
| Hospital bed days | All bed days | 23,324 | 22,029 | 1,295 | 5.9% |
| | Acute | 19,063 | 18,122 | 941 | 5.2% |
| | Non-acute | 1,496 | 1,559 | -63 | -4.0% |
| | Mental health | 2,765 | 2,348 | 417 | 17.8% |
| Babies born in Tamworth Hospital | | 235 | 229 | 6 | 2.6% |

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(n/a) not applicable

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