

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		551	528	23	4.4%
All ED presentations		3,561	3,431	130	3.8%
All emergency presentations		3,395	3,287	108	3.3%
Emergency presentation by triage category	T1: Resuscitation	5	12	-7	-58.3%
	T2: Emergency	426	387	39	10.1%
	T3: Urgent	1,154	1,028	126	12.3%
	T4: Semi-urgent	1,419	1,312	107	8.2%
	T5: Non-urgent	391	548	-157	-28.6%
Admissions to hospital from EDs		213	193	20	10.4%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	24m	19m	5m	25m
	% started treatment on time	59.2%	63%	-3.8 percentage points	65.7%
	Median time to treatment	19m	20m	-1m	19m
	T3: Urgent 90th percentile time to treatment	50m	1h 00m	-10m	1h 01m
	% started treatment on time	73.8%	72.6%	1.2 percentage points	72.0%
	Median time to treatment	24m	25m	-1m	26m
	T4: Semi-urgent 90th percentile time to treatment	1h 39m	1h 28m	11m	1h 45m
	% started treatment on time	78.8%	80.6%	-1.8 percentage points	76.8%
	Median time to treatment	25m	22m	3m	23m
	T5: Non-urgent 90th percentile time to treatment	1h 54m	1h 47m	7m	1h 50m
	% started treatment on time	90.4%	92.9%	-2.5 percentage points	91.7%
Patients starting treatment on time %		75.7%	77.8%	-2.1 percentage points	75.9%
Median time to leave the ED		2h 04m	1h 43m	21m	1h 52m
90th percentile time to leave the ED		5h 46m	4h 49m	57m	5h 10m
Patients leaving the ED within four hours of presentation		79.9%	85.7%	-5.8 percentage points	83.5%
Transfer of care	Median transfer of care time (minutes)	12m	11m	1m	10m
	90th percentile transfer of care time (minutes)	33m	23m	10m	24m
	Percent on target	88.1%	94.3%	-6.2 percentage points	94.0%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		306	284	22	7.7%
Urgency category	Urgent	7	5	2	40.0%
	Semi-urgent	30	21	9	42.9%
	Non-urgent	269	258	11	4.3%
Patients on waiting list ready for elective surgery at the end of quarter		949	779	170	21.8%
Urgency category	Urgent	0	0	0	
	Semi-urgent	13	17	-4	-23.5%
	Non-urgent	936	762	174	22.8%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	(*)	(*)		13 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	45 days	41 days	4 days	41 days
		90th percentile	(*)	(*)		77 days
	Non-urgent	Median	325 days	285 days	40 days	148 days
		90th percentile	343 days	314 days	29 days	333 days
Elective surgery procedures performed on time	All procedures		99.3%	99.6%	-0.3 percentage points	99.6%
	Urgent		(*)	(*)		99.8%
	Semi-urgent		100%	100%	0.0 percentage points	99.5%
	Non-urgent		99.3%	99.6%	-0.3 percentage points	99.7%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	900	806	94	11.7%
	Acute	879	774	105	13.6%
	Acute Overnight	307	278	29	10.4%
	Acute Same Day	572	496	76	15.3%
	Non-acute	21	32	-11	-34.4%
	Mental health	0	0		
Average length of stay (days)	Acute	3.0	2.8	0.2	
	Acute Overnight	6.7	6.0	0.7	
	Non-acute	11.3	19.0	-7.7	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,868	2,773	95	3.4%
	Acute	2,630	2,164	466	21.5%
	Non-acute	238	609	-371	-60.9%
	Mental health	0	0	0	
Babies born in Macksville District Hospital		7	8	-1	-12.5%

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(n/a) not applicable

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