

Healthcare Quarterly, Jul-Sep 2019

Hawkesbury District Health Services

District group 1 (C1)



Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		1,328	1,199	129	10.8%
All ED presentations		6,971	6,471	500	7.7%
All emergency presentations		6,754	6,228	526	8.4%
Emergency presentation by triage category	T1: Resuscitation	24	27	-3	-11.1%
	T2: Emergency	953	945	8	0.8%
	T3: Urgent	2,357	1,951	406	20.8%
	T4: Semi-urgent	3,212	3,059	153	5.0%
	T5: Non-urgent	208	246	-38	-15.4%
Admissions to hospital from EDs		1,533	1,386	147	10.6%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results	
Time to treatment by triage category	T2: Emergency	Median time to treatment			9m	
		90th percentile time to treatment			27m	
		% started treatment on time			61.1%	
	T3: Urgent	Median time to treatment	BHI has not reported time to treatment results for Hawkesbury District Health Services, for July to September 2019, due to an update to its emergency department information system.		21m	
		90th percentile time to treatment			1h 22m	
		% started treatment on time			66.3%	
	T4: Semi-urgent	Median time to treatment	Please see the Technical Supplement to <i>Healthcare Quarterly, July to September 2019</i> for further information.		28m	
		90th percentile time to treatment			2h 00m	
		% started treatment on time			73.4%	
	T5: Non-urgent	Median time to treatment		29m		
		90th percentile time to treatment		2h 03m		
		% started treatment on time		89.5%		
Patients starting treatment on time %					70.6%	
Median time to leave the ED		3h 18m	2h 55m	23m	2h 41m	
90th percentile time to leave the ED		7h 11m	5h 58m	73m	6h 47m	
Patients leaving the ED within four hours of presentation		68.1%	76.3%	-8.2 percentage points	73.7%	
Transfer of care	Median transfer of care time (minutes)		11m	11m	0m	11m
	90th percentile transfer of care time (minutes)		23m	21m	2m	27m
	Percent on target		93.6%	96.1%	-2.5 percentage points	91.5%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sep 2019 and provided only for comparison purposes

Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		413	412	1	0.2%
Urgency category	Urgent	95	79	16	20.3%
	Semi-urgent	158	157	1	0.6%
	Non-urgent	143	153	-10	-6.5%
Patients on waiting list ready for elective surgery at the end of quarter		537	664	-127	-19.1%
Urgency category	Urgent	11	5	6	120.0%
	Semi-urgent	139	101	38	37.6%
	Non-urgent	387	558	-171	-30.6%

Elective surgery performance

			Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	14 days	13 days	1 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	51 days	44 days	7 days	49 days
		90th percentile	84 days	83 days	1 days	82 days
	Non-urgent	Median	308 days	287 days	21 days	273 days
		90th percentile	363 days	359 days	4 days	359 days
Elective surgery procedures performed on time	All procedures		98.2%	99.5%	-1.3 percentage points	97.8%
	Urgent		100%	100%	0.0 percentage points	99.9%
	Semi-urgent		100%	99.4%	0.6 percentage points	99.3%
	Non-urgent		95.1%	99.3%	-4.2 percentage points	96.2%

Admitted patient activity

BHI does not report admitted patient activity for this facility.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sep 2019 and provided only for comparison purposes