

Emergency department activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
All arrivals at ED by ambulance		395	373	22	5.9%
All ED presentations		1,833	1,776	57	3.2%
All emergency presentations		1,761	1,694	67	4.0%
Emergency presentation by triage category	T1: Resuscitation	15	24	-9	-37.5%
	T2: Emergency	166	180	-14	-7.8%
	T3: Urgent	463	459	4	0.9%
	T4: Semi-urgent	844	723	121	16.7%
	T5: Non-urgent	273	308	-35	-11.4%
Admissions to hospital from EDs		285	331	-46	-13.9%

Emergency department performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Time to treatment by triage category	Median time to treatment	7m	8m	-1m	8m
	T2: Emergency 90th percentile time to treatment	29m	30m	-1m	25m
	% started treatment on time	76.4%	67.6%	8.8 percentage points	65.7%
	Median time to treatment	11m	11m	0m	19m
	T3: Urgent 90th percentile time to treatment	30m	35m	-5m	1h 01m
	% started treatment on time	90%	86.6%	3.4 percentage points	72.0%
	Median time to treatment	13m	10m	3m	26m
	T4: Semi-urgent 90th percentile time to treatment	50m	40m	10m	1h 45m
	% started treatment on time	94.9%	97%	-2.1 percentage points	76.8%
	Median time to treatment	13m	10m	3m	23m
	T5: Non-urgent 90th percentile time to treatment	1h 04m	41m	23m	1h 50m
	% started treatment on time	97.5%	99%	-1.5 percentage points	91.7%
Patients starting treatment on time %		92.1%	91.2%	0.9 percentage points	75.9%
Median time to leave the ED		1h 50m	1h 40m	10m	1h 52m
90th percentile time to leave the ED		5h 26m	4h 30m	56m	5h 10m
Patients leaving the ED within four hours of presentation		81.3%	87.2%	-5.9 percentage points	83.5%
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	10m
	90th percentile transfer of care time (minutes)	27m	31m	-4m	24m
	Percent on target	92.4%	89.6%	2.8 percentage points	94.0%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Elective surgery procedures performed		138	123	15	12.2%
Urgency category	Urgent	17	18	-1	-5.6%
	Semi-urgent	50	33	17	51.5%
	Non-urgent	70	72	-2	-2.8%
Patients on waiting list ready for elective surgery at the end of quarter		207	188	19	10.1%
Urgency category	Urgent	<5	<5		
	Semi-urgent	33	25	8	32.0%
	Non-urgent	174	163	11	6.7%

Elective surgery performance

		Jul-Sep 2019	Jul-Sep 2018	Difference	Peer group results
Waiting time (days)	Urgent	Median	14 days	7 days	13 days
		90th percentile	(*)		27 days
	Semi-urgent	Median	39 days	-7 days	41 days
		90th percentile	(*)		77 days
	Non-urgent	Median	153 days	-142 days	148 days
		90th percentile	(*)		333 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	99.6%
	Urgent	100%	100%	0.0 percentage points	99.8%
	Semi-urgent	100%	100%	0.0 percentage points	99.5%
	Non-urgent	100%	100%	0.0 percentage points	99.7%

Admitted patient activity

		Jul-Sep 2019	Jul-Sep 2018	Difference	% change
Episodes	All episodes	846	821	25	3.0%
	Acute	815	777	38	4.9%
	Acute Overnight	359	443	-84	-19.0%
	Acute Same Day	456	334	122	36.5%
	Non-acute	31	44	-13	-29.5%
	Mental health	0	0		
Average length of stay (days)	Acute	2.3	2.6	-0.3	
	Acute Overnight	3.9	3.8	0.1	
	Non-acute	10.5	7.3	3.2	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,179	2,323	-144	-6.2%
	Acute	1,854	2,002	-148	-7.4%
	Non-acute	325	321	4	1.2%
	Mental health	0	0	0	
Babies born in Cowra Health Service		19	33	-14	-42.4%

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(n/a) not applicable

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