

Emergency department activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
All arrivals at ED by ambulance	245	199	46	23.1%	
ED Attendances	2,459	2,089	370	17.7%	
Emergency presentations	2,298	2,003	295	14.7%	
Emergency presentation by triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	111	96	15	15.6%
	T3: Urgent	737	611	126	20.6%
	T4: Semi-urgent	1,120	1,019	101	9.9%
	T5: Non-urgent	330	277	53	19.1%
Admissions to hospital from EDs	145	136	9	6.6%	

Emergency department performance

	Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	3m	2m	8m
	T2: Emergency 90th percentile time to treatment	22m	(*)		24m
	% started treatment on time	79.4%	87.1%	-7.7 percentage points	64.5%
	Median time to treatment	22m	21m	1m	18m
	T3: Urgent 90th percentile time to treatment	1h 29m	1h 15m	14m	57m
	% started treatment on time	59.8%	67.7%	-7.9 percentage points	73.3%
	Median time to treatment	37m	32m	5m	24m
	T4: Semi-urgent 90th percentile time to treatment	2h 14m	1h 50m	24m	1h 35m
	% started treatment on time	65.1%	71.7%	-6.6 percentage points	79.0%
	Median time to treatment	28m	24m	4m	22m
	T5: Non-urgent 90th percentile time to treatment	2h 01m	1h 35m	26m	1h 37m
	% started treatment on time	89.7%	92.3%	-2.6 percentage points	93.9%
Patients starting treatment on time %	67.3%	74.0%	-6.7 percentage points	77.9%	
Median time to leave the ED	1h 36m	1h 27m	9m	1h 43m	
90th percentile time to leave the ED	4h 55m	4h 20m	35m	4h 54m	
Patients leaving the ED within four hours of presentation	84.8%	88.5%	-3.7 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	0m	5m	-5m	9m
	90th percentile transfer of care time (minutes)	0m	15m	-15m	22m
	Percent on target	100.0%	96.6%	3.4 percentage points	95.2%

Notes: 'ED attendances' includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for <Parameters.Quarter> and provided only for comparison purposes

Elective surgery activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change
Elective surgery procedures performed	29	24	5	20.8%
Urgency category				
Urgent	10	6	4	66.7%
Semi-urgent	10	6	4	66.7%
Non-urgent	9	12	-3	-25.0%
Patients on waiting list ready for elective surgery at the end of quarter	21	18	3	16.7%
Urgency category				
Urgent	0	0	0	
Semi-urgent	<5	<5		
Non-urgent	21	18	3	16.7%

Elective surgery performance

	Jan-Mar 2020	Jan-Mar 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	4 days	(*)	11 days
		90th percentile	(*)	(*)	26 days
	Semi-urgent	Median	33 days	(*)	42 days
		90th percentile	(*)	(*)	82 days
	Non-urgent	Median	(*)	88 days	170 days
		90th percentile	(*)	(*)	351 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	98.3%
	Urgent	100%	(*)		99.7%
	Semi-urgent	100%	(*)		98.2%
	Non-urgent	(*)	100%		98.1%

Admitted patient activity

	Jan-Mar 2020	Jan-Mar 2019	Difference	% change	
Episodes	All episodes	436	429	7	1.6%
	Acute	423	417	6	1.4%
	Acute Overnight	265	235	30	12.8%
	Acute Same Day	158	182	-24	-13.2%
	Non-acute	13	12	1	8.3%
	Mental health	0	0		
Average length of stay (days)	Acute	2.9	2.8	0.1	
	Acute Overnight	4.1	4.3	-0.2	
	Non-acute	5.5	3.8	1.7	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	1,313	1,232	81	6.6%
	Acute	1,241	1,187	54	4.5%
	Non-acute	72	45	27	60.0%
	Mental health	0	0	0	
Babies born in Gunnedah Hospital	36	31	5	16.1%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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