

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	3,333	3,372	-39	-1.2%	
ED Attendances	7,801	10,035	-2,234	-22.3%	
Emergency presentations	7,753	9,946	-2,193	-22.0%	
Emergency presentation by triage category	T1: Resuscitation	79	101	-22	-21.8%
	T2: Emergency	1,512	1,796	-284	-15.8%
	T3: Urgent	2,413	2,836	-423	-14.9%
	T4: Semi-urgent	3,513	4,698	-1,185	-25.2%
	T5: Non-urgent	236	515	-279	-54.2%
Admissions to hospital from EDs	2,544	3,002	-458	-15.3%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	6m	1m	7m
	T2: Emergency 90th percentile time to treatment	18m	14m	4m	17m
	% started treatment on time	79.3%	84.8%	-5.5 percentage points	79.4%
	Median time to treatment	14m	16m	-2m	14m
	T3: Urgent 90th percentile time to treatment	34m	47m	-13m	33m
	% started treatment on time	87.5%	82.3%	5.2 percentage points	88.3%
	Median time to treatment	17m	19m	-2m	17m
	T4: Semi-urgent 90th percentile time to treatment	1h 13m	1h 34m	-21m	55m
	% started treatment on time	87.1%	82%	5.1 percentage points	91.7%
	Median time to treatment	20m	22m	-2m	5m
	T5: Non-urgent 90th percentile time to treatment	1h 34m	1h 47m	-13m	46m
	% started treatment on time	94.7%	93.2%	1.5 percentage points	99.2%
Patients starting treatment on time %	86.1%	83.1%	3.0 percentage points	90.8%	
Median time to leave the ED	2h 41m	2h 47m	-6m	2h 05m	
90th percentile time to leave the ED	6h 31m	7h 39m	-68m	5h 18m	
Patients leaving the ED within four hours of presentation	74.6%	71.5%	3.1 percentage points	83.3%	
Transfer of care	Median transfer of care time (minutes)	4m	7m	-3m	5m
	90th percentile transfer of care time (minutes)	23m	42m	-19m	23m
	Percent on target	93.4%	84.7%	8.7 percentage points	93.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		304	388	-84	-21.6%
Urgency category	Urgent	152	148	4	2.7%
	Semi-urgent	111	161	-50	-31.1%
	Non-urgent	30	64	-34	-53.1%
Patients on waiting list ready for elective surgery at the end of quarter		226	246	-20	-8.1%
Urgency category	Urgent	33	31	2	6.5%
	Semi-urgent	62	95	-33	-34.7%
	Non-urgent	131	120	11	9.2%

Elective surgery performance


			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	13 days	15 days	-2 days	12 days
		90th percentile	22 days	27 days	-5 days	22 days
	Semi-urgent	Median	42 days	43 days	-1 days	45 days
		90th percentile	95 days	75 days	20 days	94 days
	Non-urgent	Median	184 days	149 days	35 days	232 days
		90th percentile	(*)	(*)		434 days
Elective surgery procedures performed on time	All procedures		94.9%	100%	-5.1 percentage points	90.1%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		87.4%	100%	-12.6 percentage points	88.8%
	Non-urgent		96.7%	100%	-3.3 percentage points	78.4%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	3,861	4,501	-640	-14.2%
	Acute	3,734	4,392	-658	-15.0%
	Acute Overnight	2,356	2,789	-433	-15.5%
	Acute Same Day	1,378	1,603	-225	-14.0%
	Non-acute	127	109	18	16.5%
	Mental health	0	0		
Average length of stay (days)	Acute	3.2	3.3		
	Acute Overnight	4.5	4.7		
	Non-acute	9.8	10.7		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	13,165	15,824	-2,659	-16.8%
	Acute	11,917	14,661	-2,744	-18.7%
	Non-acute	1,248	1,163	85	7.3%
	Mental health	0	0	0	
Babies born in Calvary Mater Newcastle		<5	<5		

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(n/a) not applicable

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