

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	442	449	-7	-1.6%	
ED Attendances	2,184	2,657	-473	-17.8%	
Emergency presentations	2,075	2,491	-416	-16.7%	
Emergency presentation by triage category	T1: Resuscitation	6	7	-1	-14.3%
	T2: Emergency	235	205	30	14.6%
	T3: Urgent	655	723	-68	-9.4%
	T4: Semi-urgent	822	1,182	-360	-30.5%
	T5: Non-urgent	357	374	-17	-4.5%
Admissions to hospital from EDs	234	274	-40	-14.6%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	25m	33m	-8m	22m
	% started treatment on time	71.7%	71.1%	0.6 percentage points	68.5%
	Median time to treatment	20m	21m	-1m	16m
	T3: Urgent 90th percentile time to treatment	1h 00m	1h 15m	-15m	46m
	% started treatment on time	74.2%	72%	2.2 percentage points	79.0%
	Median time to treatment	35m	38m	-3m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 36m	1h 35m	1m	1h 14m
	% started treatment on time	76.1%	76.7%	-0.6 percentage points	86.0%
	Median time to treatment	29m	39m	-10m	16m
	T5: Non-urgent 90th percentile time to treatment	1h 49m	1h 45m	4m	1h 11m
	% started treatment on time	94.5%	96.8%	-2.3 percentage points	97.0%
Patients starting treatment on time %	78.0%	77.5%	0.5 percentage points	83.4%	
Median time to leave the ED	1h 54m	1h 37m	17m	1h 40m	
90th percentile time to leave the ED	5h 23m	5h 11m	12m	4h 54m	
Patients leaving the ED within four hours of presentation	85.8%	86.3%	-0.5 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	6m	6m	0m	9m
	90th percentile transfer of care time (minutes)	15m	18m	-3m	21m
	Percent on target	100.0%	99.5%	0.5 percentage points	95.6%

Notes: For Muswellbrook Hospital, 10.9% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	60	97	-37	-38.1%
Urgency category				
Urgent	33	22	11	50.0%
Semi-urgent	15	42	-27	-64.3%
Non-urgent	8	31	-23	-74.2%
Patients on waiting list ready for elective surgery at the end of quarter	56	36	20	55.6%
Urgency category				
Urgent	<5	<5		
Semi-urgent	11	17	-6	-35.3%
Non-urgent	45	19	26	136.8%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	13 days	20 days	-7 days	10 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	43 days	34 days	9 days	42 days
		90th percentile	(*)	(*)		104 days
	Non-urgent	Median	(*)	71 days		232 days
		90th percentile	(*)	(*)		410 days
Elective surgery procedures performed on time	All procedures	98.2%	100%	-1.8 percentage points	87.8%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	93.3%	100%	-6.7 percentage points	86.1%	
	Non-urgent	(*)	100%		82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	916	998	-82	-8.2%
	Acute	904	987	-83	-8.4%
	Acute Overnight	329	397	-68	-17.1%
	Acute Same Day	575	590	-15	-2.5%
	Non-acute	(*)	(*)		
	Mental health	(*)	(*)		
Average length of stay (days)	Acute	1.9	2.1		
	Acute Overnight	3.6	3.8		
	Non-acute	(*)	(*)		
	Mental health	(*)	(*)		
Hospital bed days	All bed days	1,822	2,277	-455	-20.0%
	Acute	1,759	2,089	-330	-15.8%
	Non-acute	(*)	(*)		
	Mental health	(*)	(*)		
Babies born in Muswellbrook Hospital	19	16	3	18.8%	

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(n/a) not applicable

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