

## Emergency department activity

|   | Apr-Jun 2020      | Apr-Jun 2019 | Difference | % change |        |
|---|-------------------|--------------|------------|----------|--------|
| All arrivals at ED by ambulance           | 2,600             | 2,876        | -276       | -9.6%    |        |
| ED Attendances                            | 7,925             | 10,283       | -2,358     | -22.9%   |        |
| Emergency presentations                   | 7,839             | 10,138       | -2,299     | -22.7%   |        |
| Emergency presentation by triage category | T1: Resuscitation | 55           | 55         | 0        | 0.0%   |
|   | T2: Emergency     | 1,096        | 1,170      | -74      | -6.3%  |
|   | T3: Urgent        | 2,859        | 3,581      | -722     | -20.2% |
|   | T4: Semi-urgent   | 3,111        | 4,310      | -1,199   | -27.8% |
|   | T5: Non-urgent    | 718          | 1,022      | -304     | -29.7% |
| Admissions to hospital from EDs           | 1,649             | 1,851        | -202       | -10.9%   |        |

## Emergency department performance

|   | Apr-Jun 2020                                      | Apr-Jun 2019 | Difference             | Peer group results     |        |
|---|---|--------------|------------------------|------------------------|--------|
| Time to treatment by triage category                      | Median time to treatment                          | 11m          | 13m                    | -2m                    | 8m     |
|   | T2: Emergency 90th percentile time to treatment   | 34m          | 52m                    | -18m                   | 20m    |
|   | % started treatment on time                       | 44%          | 36.5%                  | 7.5 percentage points  | 72.2%  |
|   | Median time to treatment                          | 26m          | 34m                    | -8m                    | 15m    |
|   | T3: Urgent 90th percentile time to treatment      | 1h 29m       | 2h 34m                 | -65m                   | 46m    |
|   | % started treatment on time                       | 60.6%        | 44.8%                  | 15.8 percentage points | 80.6%  |
|   | Median time to treatment                          | 28m          | 43m                    | -15m                   | 18m    |
|   | T4: Semi-urgent 90th percentile time to treatment | 1h 46m       | 2h 45m                 | -59m                   | 1h 06m |
|   | % started treatment on time                       | 76.5%        | 61.3%                  | 15.2 percentage points | 88.0%  |
|   | Median time to treatment                          | 24m          | 40m                    | -16m                   | 10m    |
|   | T5: Non-urgent 90th percentile time to treatment  | 1h 31m       | 2h 11m                 | -40m                   | 46m    |
|   | % started treatment on time                       | 94.2%        | 86.8%                  | 7.4 percentage points  | 99.1%  |
| Patients starting treatment on time %                     | 67.4%   | 54.6%        | 12.8 percentage points | 85.7%                  |        |
| Median time to leave the ED                               | 3h 23m  | 3h 34m       | -11m                   | 2h 28m                 |        |
| 90th percentile time to leave the ED                      | 10h 59m   | 12h 00m      | -61m                   | 6h 53m                 |        |
| Patients leaving the ED within four hours of presentation | 59.7%   | 57.4%        | 2.3 percentage points  | 75.0%                  |        |
| Transfer of care  | Median transfer of care time (minutes)            | 12m          | 14m                    | -2m                    | 10m    |
|   | 90th percentile transfer of care time (minutes)   | 37m          | 51m                    | -14m                   | 24m    |
|   | Percent on target                                 | 85.7%        | 79.5%                  | 6.2 percentage points  | 93.2%  |

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

### Elective surgery activity

|  | Apr-Jun 2020 | Apr-Jun 2019 | Difference | % change |
|--|--------------|--------------|------------|----------|
| <b>Elective surgery procedures performed</b>                                     | 342          | 820          | -478       | -58.3%   |
| <b>Urgency category</b>  |              |              |            |          |
| Urgent   | 133          | 188          | -55        | -29.3%   |
| Semi-urgent  | 130          | 279          | -149       | -53.4%   |
| Non-urgent   | 55           | 299          | -244       | -81.6%   |
| <b>Patients on waiting list ready for elective surgery at the end of quarter</b> | 2,204        | 1,611        | 593        | 36.8%    |
| <b>Urgency category</b>  |              |              |            |          |
| Urgent   | 23           | 25           | -2         | -8.0%    |
| Semi-urgent  | 467          | 276          | 191        | 69.2%    |
| Non-urgent   | 1,714        | 1,310        | 404        | 30.8%    |

### Elective surgery performance

|  |                | Apr-Jun 2020    | Apr-Jun 2019 | Difference              | Peer group results |          |
|--|----------------|-----------------|--------------|-------------------------|--------------------|----------|
| <b>Waiting time (days)</b>                           | Urgent         | Median          | 14 days      | 19 days                 | -5 days            | 13 days  |
|  |                | 90th percentile | 26 days      | 28 days                 | -2 days            | 26 days  |
|  | Semi-urgent    | Median          | 80 days      | 48 days                 | 32 days            | 53 days  |
|  |                | 90th percentile | 184 days     | 89 days                 | 95 days            | 116 days |
|  | Non-urgent     | Median          | 361 days     | 250 days                | 111 days           | 332 days |
|  |                | 90th percentile | (*)          | 376 days                |                    | 424 days |
| <b>Elective surgery procedures performed on time</b> | All procedures | 74.2%           | 90.7%        | -16.5 percentage points | 81.4%              |          |
|  | Urgent         | 99.2%           | 98.4%        | 0.8 percentage points   | 99.3%              |          |
|  | Semi-urgent    | 58.5%           | 91.8%        | -33.3 percentage points | 77.9%              |          |
|  | Non-urgent     | 50.9%           | 84.9%        | -34.0 percentage points | 62.7%              |          |

### Admitted patient activity

|   | Apr-Jun 2020    | Apr-Jun 2019 | Difference | % change |        |
|---|-----------------|--------------|------------|----------|--------|
| <b>Episodes</b>   | All episodes    | 4,154        | 5,030      | -876     | -17.4% |
|   | Acute           | 3,985        | 4,863      | -878     | -18.1% |
|   | Acute Overnight | 2,328        | 2,633      | -305     | -11.6% |
|   | Acute Same Day  | 1,657        | 2,230      | -573     | -25.7% |
|   | Non-acute       | 113          | 110        | 3        | 2.7%   |
|   | Mental health   | 56           | 57         | -1       | -1.8%  |
| <b>Average length of stay (days)</b>                        | Acute           | 3.0          | 2.9        |          |        |
|   | Acute Overnight | 4.4          | 4.6        |          |        |
|   | Non-acute       | 13.4         | 15.2       |          |        |
|   | Mental health   | 17.8         | 18.2       |          |        |
| <b>Hospital bed days</b>                                    | All bed days    | 14,446       | 16,959     | -2,513   | -14.8% |
|   | Acute           | 11,930       | 14,252     | -2,322   | -16.3% |
|   | Non-acute       | 1,518        | 1,670      | -152     | -9.1%  |
|   | Mental health   | 998          | 1,037      | -39      | -3.8%  |
| <b>Babies born in Shoalhaven District Memorial Hospital</b> | 248             | 200          | 48         | 24.0%    |        |

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes