

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	1,031	1,557	-526	-33.8%	
ED Attendances	8,804	16,326	-7,522	-46.1%	
Emergency presentations	8,734	16,174	-7,440	-46.0%	
Emergency presentation by triage category	T1: Resuscitation	185	106	79	74.5%
	T2: Emergency	1,028	595	433	72.8%
	T3: Urgent	2,800	4,578	-1,778	-38.8%
	T4: Semi-urgent	4,565	10,775	-6,210	-57.6%
	T5: Non-urgent	156	120	36	30.0%
Admissions to hospital from EDs	2,872	4,148	-1,276	-30.8%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	23m	23m	0m	22m
	% started treatment on time	64.3%	58.5%	5.8 percentage points	67.5%
	Median time to treatment	14m	17m	-3m	14m
	T3: Urgent 90th percentile time to treatment	36m	45m	-9m	34m
	% started treatment on time	87.4%	79.3%	8.1 percentage points	87.9%
	Median time to treatment	16m	36m	-20m	18m
	T4: Semi-urgent 90th percentile time to treatment	55m	2h 25m	-90m	57m
	% started treatment on time	92.1%	64.6%	27.5 percentage points	91.1%
	Median time to treatment	20m	1h08m	-48m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 08m	2h 57m	-109m	1h 00m
	% started treatment on time	96.6%	73.8%	22.8 percentage points	98.0%
Patients starting treatment on time %	87.3%	69.0%	18.3 percentage points	88.0%	
Median time to leave the ED	2h 28m	2h 58m	-30m	2h 21m	
90th percentile time to leave the ED	5h 07m	6h 28m	-81m	5h 09m	
Patients leaving the ED within four hours of presentation	82.6%	71.4%	11.2 percentage points	82.1%	
Transfer of care	Median transfer of care time (minutes)	11m	14m	-3m	10m
	90th percentile transfer of care time (minutes)	21m	27m	-6m	19m
	Percent on target	96.4%	92.1%	4.3 percentage points	97.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	1,052	1,423	-371	-26.1%
Urgency category				
Urgent	405	412	-7	-1.7%
Semi-urgent	292	413	-121	-29.3%
Non-urgent	341	572	-231	-40.4%
Patients on waiting list ready for elective surgery at the end of quarter	1,920	1,876	44	2.3%
Urgency category				
Urgent	48	44	4	9.1%
Semi-urgent	330	315	15	4.8%
Non-urgent	1,542	1,517	25	1.6%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	6 days	7 days	-1 days	5 days
		90th percentile	18 days	20 days	-2 days	18 days
	Semi-urgent	Median	56 days	45 days	11 days	51 days
		90th percentile	113 days	79 days	34 days	113 days
	Non-urgent	Median	226 days	203 days	23 days	215 days
		90th percentile	405 days	375 days	30 days	398 days
Elective surgery procedures performed on time	All procedures	88.9%	94.6%	-5.7 percentage points	88.7%	
	Urgent	100%	100%	0.0 percentage points	100.0%	
	Semi-urgent	78.8%	100%	-21.2 percentage points	78.9%	
	Non-urgent	84.5%	86.9%	-2.4 percentage points	85.2%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	7,349	9,101	-1,752	-19.3%
	Acute	7,165	8,945	-1,780	-19.9%
	Acute Overnight	3,338	4,647	-1,309	-28.2%
	Acute Same Day	3,827	4,298	-471	-11.0%
	Non-acute	96	97	-1	-1.0%
	Mental health	88	59	29	49.2%
Average length of stay (days)	Acute	2.9	2.8		
	Acute Overnight	5.1	4.4		
	Non-acute	8.5	7.6		
	Mental health	13.6	18.0		
Hospital bed days	All bed days	22,951	26,609	-3,658	-13.7%
	Acute	20,934	24,807	-3,873	-15.6%
	Non-acute	819	738	81	11.0%
	Mental health	1,198	1,064	134	12.6%
Babies born in The Children's Hospital at Westmead	<5	<5			

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes