

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	1,076	1,422	-346	-24.3%	
ED Attendances	5,810	7,537	-1,727	-22.9%	
Emergency presentations	5,579	7,275	-1,696	-23.3%	
Emergency presentation by triage category	T1: Resuscitation	44	28	16	57.1%
	T2: Emergency	1,124	1,026	98	9.6%
	T3: Urgent	2,528	2,754	-226	-8.2%
	T4: Semi-urgent	1,592	3,041	-1,449	-47.6%
	T5: Non-urgent	291	426	-135	-31.7%
Admissions to hospital from EDs	1,280	2,043	-763	-37.3%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	10m	-1m	8m
	T2: Emergency 90th percentile time to treatment	20m	27m	-7m	20m
	% started treatment on time	65.4%	55.6%	9.8 percentage points	72.2%
	Median time to treatment	15m	29m	-14m	15m
	T3: Urgent 90th percentile time to treatment	46m	1h 49m	-63m	46m
	% started treatment on time	80.4%	52.9%	27.5 percentage points	80.6%
	Median time to treatment	17m	49m	-32m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 05m	2h 39m	-94m	1h 06m
	% started treatment on time	89%	58.3%	30.7 percentage points	88.0%
T5: Non-urgent	Median time to treatment	16m	38m	-22m	10m
	90th percentile time to treatment	57m	2h 35m	-98m	46m
	% started treatment on time	98.5%	82.7%	15.8 percentage points	99.1%
Patients starting treatment on time %	80.6%	56.9%	23.7 percentage points	85.7%	
Median time to leave the ED	2h 22m	3h 18m	-56m	2h 28m	
90th percentile time to leave the ED	5h 56m	7h 49m	-113m	6h 53m	
Patients leaving the ED within four hours of presentation	82.1%	73.4%	8.7 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	12m	14m	-2m	10m
	90th percentile transfer of care time (minutes)	21m	25m	-4m	24m
	Percent on target	95.5%	94.0%	1.5 percentage points	93.2%

Notes: For Auburn Hospital, 10.3% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed		423	774	-351	-45.3%
Urgency category	Urgent	144	84	60	71.4%
	Semi-urgent	175	287	-112	-39.0%
	Non-urgent	103	398	-295	-74.1%
Patients on waiting list ready for elective surgery at the end of quarter		1,633	1,292	341	26.4%
Urgency category	Urgent	16	14	2	14.3%
	Semi-urgent	209	163	46	28.2%
	Non-urgent	1,408	1,115	293	26.3%

Elective surgery performance

			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
Waiting time (days)	Urgent	Median	3 days	10 days	-7 days	13 days
		90th percentile	14 days	(*)		26 days
	Semi-urgent	Median	63 days	52 days	11 days	53 days
		90th percentile	107 days	85 days	22 days	116 days
	Non-urgent	Median	358 days	281 days	77 days	332 days
		90th percentile	442 days	360 days	82 days	424 days
Elective surgery procedures performed on time	All procedures		78.9%	97.8%	-18.9 percentage points	81.4%
	Urgent		100%	100%	0.0 percentage points	99.3%
	Semi-urgent		76%	99.3%	-23.3 percentage points	77.9%
	Non-urgent		54.4%	96.2%	-41.8 percentage points	62.7%

Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Episodes	All episodes	2,951	4,602	-1,651	-35.9%
	Acute	2,886	4,535	-1,649	-36.4%
	Acute Overnight	1,800	2,358	-558	-23.7%
	Acute Same Day	1,086	2,177	-1,091	-50.1%
	Non-acute	65	67	-2	-3.0%
	Mental health	0	0		
Average length of stay (days)	Acute	2.4	2.1		
	Acute Overnight	3.2	3.1		
	Non-acute	27.1	22.1		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	8,556	11,043	-2,487	-22.5%
	Acute	6,795	9,564	-2,769	-29.0%
	Non-acute	1,761	1,479	282	19.1%
	Mental health	0	0	0	
Babies born in Auburn Hospital		348	334	14	4.2%

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(n/a) not applicable

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