

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	834	849	-15	-1.8%	
ED Attendances	4,402	6,173	-1,771	-28.7%	
Emergency presentations	4,068	5,675	-1,607	-28.3%	
Emergency presentation by triage category	T1: Resuscitation	25	6	19	316.7%
	T2: Emergency	538	521	17	3.3%
	T3: Urgent	1,245	1,455	-210	-14.4%
	T4: Semi-urgent	1,566	2,252	-686	-30.5%
	T5: Non-urgent	694	1,441	-747	-51.8%
Admissions to hospital from EDs	684	700	-16	-2.3%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	13m	12m	1m	9m
	T2: Emergency 90th percentile time to treatment	35m	33m	2m	22m
	% started treatment on time	39%	43.5%	-4.5 percentage points	65.4%
	Median time to treatment	28m	25m	3m	18m
	T3: Urgent 90th percentile time to treatment	1h 17m	1h 13m	4m	57m
	% started treatment on time	56.6%	59.1%	-2.5 percentage points	75.2%
	Median time to treatment	32m	33m	-1m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 58m	1h 41m	17m	1h 30m
	% started treatment on time	72.1%	74.7%	-2.6 percentage points	82.0%
	Median time to treatment	26m	33m	-7m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 42m	2h 18m	-36m	1h 30m
	% started treatment on time	92.4%	87.6%	4.8 percentage points	94.6%
Patients starting treatment on time %	61.1%	66.0%	-4.9 percentage points	78.3%	
Median time to leave the ED	1h 57m	1h 30m	27m	2h 25m	
90th percentile time to leave the ED	5h 41m	4h 33m	68m	6h 24m	
Patients leaving the ED within four hours of presentation	78.2%	87.1%	-8.9 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	13m	9m	4m	11m
	90th percentile transfer of care time (minutes)	28m	20m	8m	25m
	Percent on target	91.7%	96.5%	-4.8 percentage points	93.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	241	285	-44	-15.4%	
Urgency category	Urgent	41	44	-3	-6.8%
	Semi-urgent	105	103	2	1.9%
	Non-urgent	86	123	-37	-30.1%
Patients on waiting list ready for elective surgery at the end of quarter	474	436	38	8.7%	
Urgency category	Urgent	9	<5		
	Semi-urgent	113	84	29	34.5%
	Non-urgent	352	352	0	0.0%

Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	13 days	14 days	-1 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	48 days	49 days	-1 days	56 days
		90th percentile	99 days	76 days	23 days	95 days
	Non-urgent	Median	362 days	286 days	76 days	344 days
		90th percentile	(*)	337 days		426 days
Elective surgery procedures performed on time	All procedures	75.9%	97.8%	-21.9 percentage points	79.9%	
	Urgent	95.1%	100%	-4.9 percentage points	99.6%	
	Semi-urgent	85.7%	100%	-14.3 percentage points	88.5%	
	Non-urgent	54.7%	95.1%	-40.4 percentage points	68.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	2,034	2,162	-128	-5.9%
	Acute	1,917	2,044	-127	-6.2%
	Acute Overnight	892	975	-83	-8.5%
	Acute Same Day	1,025	1,069	-44	-4.1%
	Non-acute	56	57	-1	-1.8%
	Mental health	61	61	0	0.0%
Average length of stay (days)	Acute	2.1	2.4	-0.3	
	Acute Overnight	3.4	4.0	-0.6	
	Non-acute	16.1	13.6	2.5	
	Mental health	15.6	10.9	4.7	
Hospital bed days	All bed days	5,886	6,379	-493	-7.7%
	Acute	4,033	4,940	-907	-18.4%
	Non-acute	902	773	129	16.7%
	Mental health	951	666	285	42.8%

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(n/a) not applicable

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