

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	33	61	-28	-45.9%	
ED Attendances	534	841	-307	-36.5%	
Emergency presentations	502	771	-269	-34.9%	
Emergency presentation by triage category	T1: Resuscitation	0	<5		
	T2: Emergency	34	60	-26	-43.3%
	T3: Urgent	114	179	-65	-36.3%
	T4: Semi-urgent	243	381	-138	-36.2%
	T5: Non-urgent	111	151	-40	-26.5%
Admissions to hospital from EDs	9	20	-11	-55.0%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	4m	2m	8m
	T2: Emergency 90th percentile time to treatment	(*)	(*)		22m
	% started treatment on time	75%	90%	-15.0 percentage points	69.3%
	Median time to treatment	10m	9m	1m	16m
	T3: Urgent 90th percentile time to treatment	(*)	26m		50m
	% started treatment on time	98.6%	92.8%	5.8 percentage points	77.6%
	Median time to treatment	9m	12m	-3m	21m
	T4: Semi-urgent 90th percentile time to treatment	(*)	44m		1h 23m
	% started treatment on time	97%	95.1%	1.9 percentage points	83.0%
	Median time to treatment	9m	9m	0m	17m
	T5: Non-urgent 90th percentile time to treatment	(*)	45m		1h 18m
	% started treatment on time	100%	99%	1.0 percentage points	95.9%
Patients starting treatment on time %	95.9%	94.8%	1.1 percentage points	81.8%	
Median time to leave the ED	0h 35m	0h 45m	-10m	1h 46m	
90th percentile time to leave the ED	3h 00m	3h 06m	-6m	5h 06m	
Patients leaving the ED within four hours of presentation	94.6%	93.1%	1.5 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	(*)	(*)		9m(*)
	90th percentile transfer of care time (minutes)	(*)	(*)		22m(*)
	Percent on target	(*)	(*)		95.5%(*)

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

## Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	810	812	-2	-0.2%
<b>Urgency category</b>	Urgent	63	28	44.4%
	Semi-urgent	189	-34	-18.0%
	Non-urgent	556	556	0
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	2,002	1,477	525	35.5%
<b>Urgency category</b>	Urgent	<5		
	Semi-urgent	71	2	2.8%
	Non-urgent	1,406	510	36.3%

## Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	8 days	9 days	-1 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	45 days	40 days	5 days	42 days
		90th percentile	83 days	70 days	13 days	94 days
	Non-urgent	Median	326 days	190 days	136 days	257 days
		90th percentile	457 days	342 days	115 days	437 days
<b>Elective surgery procedures performed on time</b>	All procedures	68.5%	99.9%	-31.4 percentage points	83.5%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	91.6%	100%	-8.4 percentage points	89.0%	
	Non-urgent	56.8%	99.8%	-43.0 percentage points	77.1%	

## Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	977	1,086	-109	-10.0%
	Acute	902	963	-61	-6.3%
	Acute Overnight	126	175	-49	-28.0%
	Acute Same Day	776	788	-12	-1.5%
	Non-acute	75	123	-48	-39.0%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	2.9	2.6	0.3	
	Acute Overnight	14.4	9.9	4.5	
	Non-acute	22.7	18.4	4.3	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	4,286	4,773	-487	-10.2%
	Acute	2,587	2,515	72	2.9%
	Non-acute	1,699	2,258	-559	-24.8%
	Mental health	0	0	0	

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(n/a) not applicable

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