

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	528	536	-8	-1.5%	
ED Attendances	4,560	3,517	1,043	29.7%	
Emergency presentations	4,480	3,437	1,043	30.3%	
Emergency presentation by triage category	T1: Resuscitation	8	20	-12	-60.0%
	T2: Emergency	356	383	-27	-7.0%
	T3: Urgent	862	1,059	-197	-18.6%
	T4: Semi-urgent	1,203	1,484	-281	-18.9%
	T5: Non-urgent	2,051	491	1,560	317.7%
Admissions to hospital from EDs	184	220	-36	-16.4%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	8m	-2m	8m
	T2: Emergency 90th percentile time to treatment	16m	36m	-20m	22m
	% started treatment on time	77.2%	59.3%	17.9 percentage points	69.3%
	Median time to treatment	18m	24m	-6m	16m
	T3: Urgent 90th percentile time to treatment	40m	1h 12m	-32m	50m
	% started treatment on time	80.6%	60.7%	19.9 percentage points	77.6%
	Median time to treatment	25m	34m	-9m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 09m	1h 26m	-17m	1h 23m
	% started treatment on time	86.9%	75.9%	11.0 percentage points	83.0%
	Median time to treatment	17m	38m	-21m	17m
	T5: Non-urgent 90th percentile time to treatment	54m	1h 33m	-39m	1h 18m
	% started treatment on time	99.2%	95.7%	3.5 percentage points	95.9%
Patients starting treatment on time %	90.6%	72.0%	18.6 percentage points	81.8%	
Median time to leave the ED	1h 09m	1h 57m	-48m	1h 46m	
90th percentile time to leave the ED	4h 29m	5h 50m	-81m	5h 06m	
Patients leaving the ED within four hours of presentation	88.2%	81.3%	6.9 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	11m	14m**	-3m	9m
	90th percentile transfer of care time (minutes)	22m	35m**	-13m	22m
	Percent on target	96.0%	84.9%**	11.1 percentage points	95.5%

** Caution - Transfer of care could not be calculated for more than 30% of records

Notes: For Milton Ulladulla Hospital, 34.2% of triage 5 attendances were due to COVID-19 testing provided by the ED. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	13	18	-5	-27.8%
Urgency category	Urgent	<5		
	Semi-urgent	<5		
	Non-urgent	13	18	-5
Patients on waiting list ready for elective surgery at the end of quarter	13	13	0	0.0%
Urgency category	Urgent	<5		
	Semi-urgent	0	<5	
	Non-urgent	13	13	0

Elective surgery performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(n/a)	(*)	14 days
		90th percentile	(n/a)	(*)	27 days
	Semi-urgent	Median	(*)	(*)	42 days
		90th percentile	(*)	(*)	94 days
	Non-urgent	Median	82 days	55 days	27 days
		90th percentile	(*)	(*)	257 days
Elective surgery procedures performed on time	All procedures	92.3%	100%	-7.7 percentage points	83.5%
	Urgent	(n/a)	(*)		99.8%
	Semi-urgent	(*)	(*)		89.0%
	Non-urgent	90.9%	100%	-9.1 percentage points	77.1%

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	841	629	212	33.7%
	Acute	791	606	185	30.5%
	Acute Overnight	265	308	-43	-14.0%
	Acute Same Day	526	298	228	76.5%
	Non-acute	50	23	27	117.4%
	Mental health	0	0		
Average length of stay (days)	Acute	3.3	3.7	-0.4	
	Acute Overnight	7.8	6.4	1.4	
	Non-acute	10.2	14.1	-3.9	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	3,113	2,589	524	20.2%
	Acute	2,601	2,264	337	14.9%
	Non-acute	512	325	187	57.5%
	Mental health	0	0	0	

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(n/a) not applicable

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