

Emergency department activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change | |
|---|-------------------|--------------|------------|----------|--------|
| All arrivals at ED by ambulance | 6,451 | 6,735 | -284 | -4.2% | |
| ED Attendances | 31,382 | 40,124 | -8,742 | -21.8% | |
| Emergency presentations | 28,532 | 34,142 | -5,610 | -16.4% | |
| Emergency presentation by triage category | T1: Resuscitation | 115 | 118 | -3 | -2.5% |
| | T2: Emergency | 2,968 | 3,431 | -463 | -13.5% |
| | T3: Urgent | 10,472 | 12,432 | -1,960 | -15.8% |
| | T4: Semi-urgent | 10,669 | 13,733 | -3,064 | -22.3% |
| | T5: Non-urgent | 4,308 | 4,428 | -120 | -2.7% |
| Admissions to hospital from EDs | 5,785 | 6,955 | -1,170 | -16.8% | |

Emergency department performance

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | NSW results | |
|---|---|--------------|------------------------|-----------------------|--------|
| Time to treatment by triage category | Median time to treatment | 6m | 5m | 1m | 8m |
| | T2: Emergency 90th percentile time to treatment | 11m | 13m | -2m | 23m |
| | % started treatment on time | 88.5% | 85.6% | 2.9 percentage points | 65.4% |
| | Median time to treatment | 11m | 11m | 0m | 18m |
| | T3: Urgent 90th percentile time to treatment | 34m | 38m | -4m | 58m |
| | % started treatment on time | 87.6% | 85.9% | 1.7 percentage points | 74.4% |
| | Median time to treatment | 11m | 10m | 1m | 22m |
| | T4: Semi-urgent 90th percentile time to treatment | 53m | 59m | -6m | 1h 27m |
| | % started treatment on time | 92.7% | 90.4% | 2.3 percentage points | 82.3% |
| | Median time to treatment | 9m | 9m | 0m | 10m |
| | T5: Non-urgent 90th percentile time to treatment | 46m | 1h 00m | -14m | 1h 06m |
| | % started treatment on time | 98.6% | 97.8% | 0.8 percentage points | 96.9% |
| Patients starting treatment on time % | 91.2% | 89.2% | 2.0 percentage points | 78.9% | |
| Median time to leave the ED | 1h 53m | 1h 41m | 12m | 2h 42m | |
| 90th percentile time to leave the ED | 6h 21m | 5h 44m | 37m | 7h 35m | |
| Patients leaving the ED within four hours of presentation | 79.0% | 82.1% | -3.1 percentage points | 71.5% | |
| Transfer of care | Median transfer of care time (minutes) | 10m | 10m | 0m | 11m |
| | 90th percentile transfer of care time (minutes) | 26m | 30m | -4m | 30m |
| | Percent on target | 91.9% | 89.9% | 2.0 percentage points | 89.4% |

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change | |
|--|--------------|--------------|------------|----------|-------|
| Elective surgery procedures performed | 2,198 | 2,095 | 103 | 4.9% | |
| Urgency category | Urgent | 398 | 401 | -3 | -0.7% |
| | Semi-urgent | 728 | 729 | -1 | -0.1% |
| | Non-urgent | 951 | 854 | 97 | 11.4% |
| Patients on waiting list ready for elective surgery at the end of quarter | 3,648 | 3,281 | 367 | 11.2% | |
| Urgency category | Urgent | 68 | 66 | 2 | 3.0% |
| | Semi-urgent | 545 | 580 | -35 | -6.0% |
| | Non-urgent | 3,035 | 2,635 | 400 | 15.2% |

Elective surgery performance

| | | Jul-Sep 2020 | Jul-Sep 2019 | Difference | NSW results | |
|--|----------------|-----------------|--------------|-------------------------|-------------|----------|
| Waiting time (days) | Urgent | Median | 14 days | 17 days | -3 days | 12 days |
| | | 90th percentile | 28 days | 28 days | 0 days | 26 days |
| | Semi-urgent | Median | 54 days | 48 days | 6 days | 49 days |
| | | 90th percentile | 81 days | 83 days | -2 days | 109 days |
| | Non-urgent | Median | 353 days | 265 days | 88 days | 330 days |
| | | 90th percentile | 426 days | 360 days | 66 days | 441 days |
| Elective surgery procedures performed on time | All procedures | 82.7% | 97.3% | -14.6 percentage points | 79.8% | |
| | Urgent | 99.7% | 100% | -0.3 percentage points | 99.8% | |
| | Semi-urgent | 98.3% | 99.7% | -1.4 percentage points | 84.9% | |
| | Non-urgent | 63.8% | 93.9% | -30.1 percentage points | 65.8% | |

Admitted patient activity

| | Jul-Sep 2020 | Jul-Sep 2019 | Difference | % change | |
|--------------------------------------|-----------------|--------------|------------|----------|--------|
| Episodes | All episodes | 16,872 | 17,394 | -522 | -3.0% |
| | Acute | 15,895 | 16,269 | -374 | -2.3% |
| | Acute Overnight | 8,376 | 9,088 | -712 | -7.8% |
| | Acute Same Day | 7,519 | 7,181 | 338 | 4.7% |
| | Non-acute | 754 | 896 | -142 | -15.8% |
| | Mental health | 223 | 229 | -6 | -2.6% |
| Average length of stay (days) | Acute | 2.5 | 2.6 | -0.1 | |
| | Acute Overnight | 3.8 | 3.8 | 0.0 | |
| | Non-acute | 11.6 | 12.5 | -0.9 | |
| | Mental health | 12.2 | 19.4 | -7.2 | |
| Hospital bed days | All bed days | 50,632 | 57,654 | -7,022 | -12.2% |
| | Acute | 39,200 | 42,031 | -2,831 | -6.7% |
| | Non-acute | 8,713 | 11,172 | -2,459 | -22.0% |
| | Mental health | 2,719 | 4,451 | -1,732 | -38.9% |

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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