

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	5,786	5,946	-160	-2.7%	
ED Attendances	17,301	19,204	-1,903	-9.9%	
Emergency presentations	17,079	19,023	-1,944	-10.2%	
Emergency presentation by triage category	T1: Resuscitation	100	116	-16	-13.8%
	T2: Emergency	3,649	3,811	-162	-4.3%
	T3: Urgent	5,522	5,989	-467	-7.8%
	T4: Semi-urgent	6,694	7,884	-1,190	-15.1%
	T5: Non-urgent	1,114	1,223	-109	-8.9%
Admissions to hospital from EDs	5,854	6,968	-1,114	-16.0%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	16m	14m	2m	9m
	T2: Emergency 90th percentile time to treatment	52m	54m	-2m	26m
	% started treatment on time	33.1%	39.4%	-6.3 percentage points	58.8%
	Median time to treatment	37m	50m	-13m	20m
	T3: Urgent 90th percentile time to treatment	2h 19m	2h 56m	-37m	1h 04m
	% started treatment on time	42.2%	34%	8.2 percentage points	70.9%
	Median time to treatment	37m	47m	-10m	25m
	T4: Semi-urgent 90th percentile time to treatment	2h 18m	2h 46m	-28m	1h 33m
	% started treatment on time	66%	58%	8.0 percentage points	80.1%
	Median time to treatment	29m	35m	-6m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 59m	2h 22m	-23m	1h 33m
	% started treatment on time	90.2%	86.2%	4.0 percentage points	94.7%
Patients starting treatment on time %	52.3%	48.2%	4.1 percentage points	72.8%	
Median time to leave the ED	3h 57m	3h 49m	8m	3h 35m	
90th percentile time to leave the ED	12h 32m	11h 47m	45m	9h 44m	
Patients leaving the ED within four hours of presentation	51.4%	54.6%	-3.2 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	13m	14m	-1m	12m
	90th percentile transfer of care time (minutes)	40m	37m	3m	35m
	Percent on target	84.9%	84.9%	0.0 percentage points	87.1%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	1,991	1,887	104	5.5%
Urgency category	Urgent	454	142	31.3%
	Semi-urgent	606	15	2.5%
	Non-urgent	745	740	5
Patients on waiting list ready for elective surgery at the end of quarter	3,126	2,728	398	14.6%
Urgency category	Urgent	57	17	29.8%
	Semi-urgent	442	103	23.3%
	Non-urgent	2,229	278	12.5%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	13 days	13 days	0 days	10 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	53 days	46 days	7 days	43 days
		90th percentile	97 days	85 days	12 days	105 days
	Non-urgent	Median	357 days	286 days	71 days	309 days
		90th percentile	471 days	367 days	104 days	448 days
Elective surgery procedures performed on time	All procedures	77.2%	93.3%	-16.1 percentage points	84.1%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	84.7%	93.7%	-9.0 percentage points	85.5%	
	Non-urgent	52.6%	88.9%	-36.3 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	16,295	17,006	-711	-4.2%
	Acute	15,459	16,164	-705	-4.4%
	Acute Overnight	8,676	9,493	-817	-8.6%
	Acute Same Day	6,783	6,671	112	1.7%
	Non-acute	400	376	24	6.4%
	Mental health	436	466	-30	-6.4%
Average length of stay (days)	Acute	3.1	3.1	0.0	
	Acute Overnight	4.7	4.6	0.1	
	Non-acute	14.2	15.4	-1.2	
	Mental health	13.0	11.1	1.9	
Hospital bed days	All bed days	58,849	61,482	-2,633	-4.3%
	Acute	47,508	50,526	-3,018	-6.0%
	Non-acute	5,664	5,774	-110	-1.9%
	Mental health	5,677	5,182	495	9.6%

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(n/a) not applicable

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