

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,464	2,399	65	2.7%	
ED Attendances	11,352	13,650	-2,298	-16.8%	
Emergency presentations	10,908	13,247	-2,339	-17.7%	
Emergency presentation by triage category	T1: Resuscitation	130	75	55	73.3%
	T2: Emergency	1,865	2,021	-156	-7.7%
	T3: Urgent	5,236	6,417	-1,181	-18.4%
	T4: Semi-urgent	3,217	3,951	-734	-18.6%
	T5: Non-urgent	460	783	-323	-41.3%
Admissions to hospital from EDs	3,681	4,343	-662	-15.2%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	18m	19m	-1m	21m
	% started treatment on time	72.4%	71.1%	1.3 percentage points	70.9%
	Median time to treatment	14m	18m	-4m	18m
	T3: Urgent 90th percentile time to treatment	41m	53m	-12m	58m
	% started treatment on time	81.2%	72.3%	8.9 percentage points	74.9%
	Median time to treatment	10m	16m	-6m	23m
	T4: Semi-urgent 90th percentile time to treatment	47m	1h 16m	-29m	1h 26m
	% started treatment on time	94%	84.5%	9.5 percentage points	82.5%
	Median time to treatment	9m	14m	-5m	5m
	T5: Non-urgent 90th percentile time to treatment	40m	1h 15m	-35m	50m
	% started treatment on time	98.2%	96.7%	1.5 percentage points	97.8%
Patients starting treatment on time %	84.1%	77.1%	7.0 percentage points	81.4%	
Median time to leave the ED	2h 22m	2h 20m	2m	2h 42m	
90th percentile time to leave the ED	6h 37m	5h 51m	46m	7h 43m	
Patients leaving the ED within four hours of presentation	73.0%	77.3%	-4.3 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	9m	10m	-1m	11m
	90th percentile transfer of care time (minutes)	19m	31m	-12m	30m
	Percent on target	95.5%	88.6%	6.9 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
 (n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	1,084	1,012	72	7.1%	
Urgency category	Urgent	244	307	-63	-20.5%
	Semi-urgent	424	338	86	25.4%
	Non-urgent	334	266	68	25.6%
Patients on waiting list ready for elective surgery at the end of quarter	1,300	1,128	172	15.2%	
Urgency category	Urgent	51	42	9	21.4%
	Semi-urgent	296	216	80	37.0%
	Non-urgent	953	870	83	9.5%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	18 days	16 days	2 days	15 days
		90th percentile	28 days	28 days	0 days	27 days
	Semi-urgent	Median	47 days	50 days	-3 days	58 days
		90th percentile	97 days	107 days	-10 days	120 days
	Non-urgent	Median	337 days	241 days	96 days	352 days
		90th percentile	447 days	461 days	-14 days	445 days
Elective surgery procedures performed on time	All procedures	82.6%	84%	-1.4 percentage points	74.1%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	86.8%	79%	7.8 percentage points	81.4%	
	Non-urgent	64.7%	71.8%	-7.1 percentage points	58.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	8,495	9,110	-615	-6.8%
	Acute	8,185	8,767	-582	-6.6%
	Acute Overnight	4,287	4,536	-249	-5.5%
	Acute Same Day	3,898	4,231	-333	-7.9%
	Non-acute	118	148	-30	-20.3%
	Mental health	192	195	-3	-1.5%
Average length of stay (days)	Acute	2.3	2.4	-0.1	
	Acute Overnight	3.6	3.8	-0.2	
	Non-acute	8.1	7.1	1.0	
	Mental health	10.5	10.1	0.4	
Hospital bed days	All bed days	22,184	24,260	-2,076	-8.6%
	Acute	19,205	21,251	-2,046	-9.6%
	Non-acute	959	1,047	-88	-8.4%
	Mental health	2,020	1,962	58	3.0%

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(n/a) not applicable

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