

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	59,498	61,516	-2,018	-3.3%	
ED Attendances	249,464	243,685	5,779	2.4%	
Emergency presentations	245,017	238,999	6,018	2.5%	
Emergency presentation by triage category	T1: Resuscitation	1,497	1,500	-3	-0.2%
	T2: Emergency	33,059	33,375	-316	-0.9%
	T3: Urgent	79,851	87,443	-7,592	-8.7%
	T4: Semi-urgent	82,395	95,614	-13,219	-13.8%
	T5: Non-urgent	48,215	21,067	27,148	128.9%
Admissions to hospital from EDs	67,754	72,470	-4,716	-6.5%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	21m	29m	-8m	23m
	% started treatment on time	70.9%	63.7%	7.2 percentage points	65.4%
	Median time to treatment	18m	23m	-5m	18m
	T3: Urgent 90th percentile time to treatment	58m	1h 27m	-29m	58m
	% started treatment on time	74.9%	63.7%	11.2 percentage points	74.4%
	Median time to treatment	23m	32m	-9m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 26m	2h 03m	-37m	1h 27m
	% started treatment on time	82.5%	72%	10.5 percentage points	82.3%
	Median time to treatment	5m	29m	-24m	10m
	T5: Non-urgent 90th percentile time to treatment	50m	2h 02m	-72m	1h 06m
	% started treatment on time	97.8%	89.7%	8.1 percentage points	96.9%
Patients starting treatment on time %	81.4%	69.1%	12.3 percentage points	78.9%	
Median time to leave the ED	2h 42m	3h 18m	-36m	2h 42m	
90th percentile time to leave the ED	7h 43m	8h 46m	-63m	7h 35m	
Patients leaving the ED within four hours of presentation	71.9%	64.7%	7.2 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	11m	13m	-2m	11m
	90th percentile transfer of care time (minutes)	30m	38m	-8m	30m
	Percent on target	89.8%	85.1%	4.7 percentage points	89.4%

Notes: For B peer group, 59.0% of triage 5 attendances were due to COVID-19 testing provided by EDs. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	20,140	19,073	1,067	5.6%
Urgency category				
Urgent	3,861	3,503	358	10.2%
Semi-urgent	6,301	6,115	186	3.0%
Non-urgent	9,011	8,287	724	8.7%
Patients on waiting list ready for elective surgery at the end of quarter	36,539	31,170	5,369	17.2%
Urgency category				
Urgent	653	546	107	19.6%
Semi-urgent	5,373	4,479	894	20.0%
Non-urgent	30,513	26,145	4,368	16.7%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	15 days	14 days	1 days	12 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	58 days	51 days	7 days	49 days
		90th percentile	120 days	85 days	35 days	109 days
	Non-urgent	Median	352 days	281 days	71 days	330 days
		90th percentile	445 days	361 days	84 days	441 days
Elective surgery procedures performed on time	All procedures	74.1%	95.2%	-21.1 percentage points	79.8%	
	Urgent	99.7%	99.8%	-0.1 percentage points	99.8%	
	Semi-urgent	81.4%	95.3%	-13.9 percentage points	84.9%	
	Non-urgent	58.1%	93.3%	-35.2 percentage points	65.8%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	152,403	155,334	-2,931	-1.9%
	Acute	145,816	148,507	-2,691	-1.8%
	Acute Overnight	79,330	83,696	-4,366	-5.2%
	Acute Same Day	66,486	64,811	1,675	2.6%
	Non-acute	2,710	3,153	-443	-14.1%
	Mental health	3,877	3,674	203	5.5%
Average length of stay (days)	Acute	2.6	2.7	-0.1	
	Acute Overnight	4.0	4.0	0.0	
	Non-acute	11.9	11.6	0.3	
	Mental health	15.8	15.0	0.8	
Hospital bed days	All bed days	474,912	492,953	-18,041	-3.7%
	Acute	381,214	401,362	-20,148	-5.0%
	Non-acute	32,373	36,478	-4,105	-11.3%
	Mental health	61,325	55,113	6,212	11.3%

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(n/a) not applicable

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