

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	762	688	74	10.8%	
ED Attendances	5,316	6,118	-802	-13.1%	
Emergency presentations	5,239	5,986	-747	-12.5%	
Emergency presentation by triage category	T1: Resuscitation	24	18	6	33.3%
	T2: Emergency	494	448	46	10.3%
	T3: Urgent	1,482	1,564	-82	-5.2%
	T4: Semi-urgent	2,213	2,657	-444	-16.7%
	T5: Non-urgent	1,026	1,299	-273	-21.0%
Admissions to hospital from EDs	330	413	-83	-20.1%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	18m	23m	-5m	22m
	% started treatment on time	69.5%	66%	3.5 percentage points	69.3%
	Median time to treatment	16m	22m	-6m	16m
	T3: Urgent 90th percentile time to treatment	45m	59m	-14m	50m
	% started treatment on time	81.4%	68.5%	12.9 percentage points	77.6%
	Median time to treatment	21m	32m	-11m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 25m	2h 01m	-36m	1h 23m
	% started treatment on time	81.7%	70.8%	10.9 percentage points	83.0%
	Median time to treatment	20m	38m	-18m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 31m	2h 23m	-52m	1h 18m
	% started treatment on time	95.2%	85.5%	9.7 percentage points	95.9%
Patients starting treatment on time %	82.9%	72.7%	10.2 percentage points	81.8%	
Median time to leave the ED	2h 02m	2h 23m	-21m	1h 46m	
90th percentile time to leave the ED	4h 34m	5h 04m	-30m	5h 06m	
Patients leaving the ED within four hours of presentation	87.0%	82.5%	4.5 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	10m	9m	1m	9m
	90th percentile transfer of care time (minutes)	19m	16m	3m	22m
	Percent on target	97.3%	98.6%	-1.3 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	262	247	15	6.1%	
Urgency category	Urgent	34	23	11	47.8%
	Semi-urgent	149	118	31	26.3%
	Non-urgent	77	104	-27	-26.0%
Patients on waiting list ready for elective surgery at the end of quarter	325	303	22	7.3%	
Urgency category	Urgent	7	<5		
	Semi-urgent	82	100	-18	-18.0%
	Non-urgent	236	203	33	16.3%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	10 days	4 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	44 days	43 days	1 days	42 days
		90th percentile	92 days	71 days	21 days	94 days
	Non-urgent	Median	223 days	112 days	111 days	257 days
		90th percentile	(*)	293 days		437 days
Elective surgery procedures performed on time	All procedures	90.4%	100%	-9.6 percentage points	83.5%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	89.3%	100%	-10.7 percentage points	89.0%	
	Non-urgent	88.3%	100%	-11.7 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	2,172	2,108	64	3.0%
	Acute	2,106	2,078	28	1.3%
	Acute Overnight	684	830	-146	-17.6%
	Acute Same Day	1,422	1,248	174	13.9%
	Non-acute	66	30	36	120.0%
	Mental health	0	0		
Average length of stay (days)	Acute	1.6	1.8	-0.2	
	Acute Overnight	2.8	3.0	-0.2	
	Non-acute	6.7	7.3	-0.6	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	3,804	3,989	-185	-4.6%
	Acute	3,359	3,769	-410	-10.9%
	Non-acute	445	220	225	102.3%
	Mental health	0	0	0	

Babies born in Queanbeyan Hospital and Health

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(n/a) not applicable

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