

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	7,296	7,782	-486	-6.2%	
ED Attendances	19,511	24,318	-4,807	-19.8%	
Emergency presentations	19,412	24,207	-4,795	-19.8%	
Emergency presentation by triage category	T1: Resuscitation	344	260	84	32.3%
	T2: Emergency	4,819	5,518	-699	-12.7%
	T3: Urgent	9,369	12,203	-2,834	-23.2%
	T4: Semi-urgent	3,842	4,958	-1,116	-22.5%
	T5: Non-urgent	1,038	1,268	-230	-18.1%
Admissions to hospital from EDs	7,244	9,670	-2,426	-25.1%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	9m
	T2: Emergency 90th percentile time to treatment	24m	47m	-23m	26m
	% started treatment on time	68%	55%	13.0 percentage points	58.8%
	Median time to treatment	12m	19m	-7m	20m
	T3: Urgent 90th percentile time to treatment	36m	1h 21m	-45m	1h 04m
	% started treatment on time	87.1%	66.5%	20.6 percentage points	70.9%
	Median time to treatment	13m	20m	-7m	25m
	T4: Semi-urgent 90th percentile time to treatment	47m	1h 20m	-33m	1h 33m
	% started treatment on time	94.7%	83.6%	11.1 percentage points	80.1%
	Median time to treatment	10m	14m	-4m	24m
	T5: Non-urgent 90th percentile time to treatment	40m	1h 14m	-34m	1h 33m
	% started treatment on time	99%	96.9%	2.1 percentage points	94.7%
Patients starting treatment on time %	84.2%	68.5%	15.7 percentage points	72.8%	
Median time to leave the ED	3h 51m	4h 11m	-20m	3h 35m	
90th percentile time to leave the ED	10h 42m	11h 10m	-28m	9h 44m	
Patients leaving the ED within four hours of presentation	53.8%	48.0%	5.8 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	11m	19m	-8m	12m
	90th percentile transfer of care time (minutes)	32m	81m	-49m	35m
	Percent on target	88.9%	62.3%	26.6 percentage points	87.1%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	2,437	2,259	178	7.9%	
Urgency category	Urgent	623	592	31	5.2%
	Semi-urgent	642	886	-244	-27.5%
	Non-urgent	1,054	703	351	49.9%
Patients on waiting list ready for elective surgery at the end of quarter	2,909	2,813	96	3.4%	
Urgency category	Urgent	82	82	0	0.0%
	Semi-urgent	690	514	176	34.2%
	Non-urgent	2,137	2,217	-80	-3.6%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	10 days	10 days	0 days	10 days
		90th percentile	26 days	27 days	-1 days	26 days
	Semi-urgent	Median	39 days	44 days	-5 days	43 days
		90th percentile	81 days	84 days	-3 days	105 days
	Non-urgent	Median	295 days	291 days	4 days	309 days
		90th percentile	445 days	371 days	74 days	448 days
Elective surgery procedures performed on time	All procedures	88.8%	94.6%	-5.8 percentage points	84.1%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	98%	96.6%	1.4 percentage points	85.5%	
	Non-urgent	76.7%	87.5%	-10.8 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	21,253	22,943	-1,690	-7.4%
	Acute	20,485	22,223	-1,738	-7.8%
	Acute Overnight	10,219	11,783	-1,564	-13.3%
	Acute Same Day	10,266	10,440	-174	-1.7%
	Non-acute	376	350	26	7.4%
	Mental health	392	370	22	5.9%
Average length of stay (days)	Acute	3.4	3.4	0.0	
	Acute Overnight	5.8	5.6	0.2	
	Non-acute	15.4	17.5	-2.1	
	Mental health	19.0	17.5	1.5	
Hospital bed days	All bed days	82,441	88,649	-6,208	-7.0%
	Acute	69,186	76,068	-6,882	-9.0%
	Non-acute	5,801	6,119	-318	-5.2%
	Mental health	7,454	6,462	992	15.4%

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(n/a) not applicable

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