

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	4,195	4,440	-245	-5.5%	
ED Attendances	17,225	18,802	-1,577	-8.4%	
Emergency presentations	17,059	18,432	-1,373	-7.4%	
Emergency presentation by triage category	T1: Resuscitation	80	72	8	11.1%
	T2: Emergency	1,866	1,903	-37	-1.9%
	T3: Urgent	4,169	4,389	-220	-5.0%
	T4: Semi-urgent	9,446	9,951	-505	-5.1%
	T5: Non-urgent	1,498	2,117	-619	-29.2%
Admissions to hospital from EDs	3,515	3,632	-117	-3.2%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	6m	7m	-1m	9m
	T2: Emergency 90th percentile time to treatment	10m	17m	-7m	26m
	% started treatment on time	91.2%	82.3%	8.9 percentage points	63.1%
	Median time to treatment	16m	17m	-1m	20m
	T3: Urgent 90th percentile time to treatment	44m	51m	-7m	1h 11m
	% started treatment on time	81.8%	77.8%	4.0 percentage points	69.3%
	Median time to treatment	23m	25m	-2m	27m
	T4: Semi-urgent 90th percentile time to treatment	1h 25m	1h 25m	0m	1h 48m
	% started treatment on time	83.6%	82.4%	1.2 percentage points	76.4%
	Median time to treatment	26m	36m	-10m	14m
	T5: Non-urgent 90th percentile time to treatment	1h 30m	1h 37m	-7m	1h 30m
	% started treatment on time	94.4%	94.6%	-0.2 percentage points	94.3%
Patients starting treatment on time %	84.8%	82.6%	2.2 percentage points	74.1%	
Median time to leave the ED	2h 37m	2h 39m	-2m	2h 51m	
90th percentile time to leave the ED	6h 28m	6h 31m	-3m	7h 42m	
Patients leaving the ED within four hours of presentation	75.4%	75.6%	-0.2 percentage points	69.8%	
Transfer of care	Median transfer of care time (minutes)	8m	9m	-1m	12m
	90th percentile transfer of care time (minutes)	55m	52m	3m	34m
	Percent on target	80.0%	79.9%	0.1 percentage points	87.3%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	2,725	2,211	514	23.2%
Urgency category				
Urgent	575	442	133	30.1%
Semi-urgent	803	762	41	5.4%
Non-urgent	1,326	986	340	34.5%
Patients on waiting list ready for elective surgery at the end of quarter	4,108	4,425	-317	-7.2%
Urgency category				
Urgent	47	46	1	2.2%
Semi-urgent	497	550	-53	-9.6%
Non-urgent	3,564	3,829	-265	-6.9%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	11 days	10 days	1 days	12 days
		90th percentile	25 days	25 days	0 days	26 days
	Semi-urgent	Median	43 days	41 days	2 days	51 days
		90th percentile	80 days	79 days	1 days	95 days
	Non-urgent	Median	367 days	294 days	73 days	320 days
		90th percentile	417 days	360 days	57 days	435 days
Elective surgery procedures performed on time	All procedures	75%	100%	-25.0 percentage points	82.4%	
	Urgent	100.0%	100.0%	0.0 percentage points	99.8%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	88.3%	
	Non-urgent	48.9%	100.0%	-51.1 percentage points	68.3%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	11,670	11,159	511	4.6%
	Acute	11,465	10,972	493	4.5%
	Acute Overnight	6,291	6,456	-165	-2.6%
	Acute Same Day	5,174	4,516	658	14.6%
	Non-acute	(*)	187		
	Mental health	(*)	0		
Average length of stay (days)	Acute	2.6	2.9	-0.3	
	Acute Overnight	4.0	4.2	-0.2	
	Non-acute	(*)	11.3		
	Mental health	(*)	n/a		
Hospital bed days	All bed days	32,442	33,759	-1,317	-3.9%
	Acute	30,194	31,644	-1,450	-4.6%
	Non-acute	(*)	2,115		-100.0%
	Mental health	(*)	0		
Babies born in Ungrouped acute - tertiary referral public hospitals	878	932	-54	-5.8%	

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(n/a) not applicable

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