

## Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	583	548	35	6.4%	
ED Attendances	4,673	4,597	76	1.7%	
Emergency presentations	4,627	4,518	109	2.4%	
Emergency presentation by triage category	T1: Resuscitation	17	7	10	142.9%
	T2: Emergency	548	399	149	37.3%
	T3: Urgent	1,683	1,344	339	25.2%
	T4: Semi-urgent	1,876	2,260	-384	-17.0%
	T5: Non-urgent	503	508	-5	-1.0%
Admissions to hospital from EDs	272	330	-58	-17.6%	

## Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	8m	-1m	8m
	T2: Emergency 90th percentile time to treatment	24m	25m	-1m	23m
	% started treatment on time	68.4%	64.4%	4.0 percentage points	68.5%
	Median time to treatment	24m	22m	2m	18m
	T3: Urgent 90th percentile time to treatment	1h 39m	1h 04m	35m	59m
	% started treatment on time	59.7%	68.5%	-8.8 percentage points	73.5%
	Median time to treatment	40m	37m	3m	25m
	T4: Semi-urgent 90th percentile time to treatment	2h 32m	2h 00m	32m	1h 40m
	% started treatment on time	64.1%	69.5%	-5.4 percentage points	78.1%
	Median time to treatment	55m	42m	13m	21m
	T5: Non-urgent 90th percentile time to treatment	3h 02m	2h 17m	45m	1h 40m
	% started treatment on time	77.8%	87.2%	-9.4 percentage points	93.3%
Patients starting treatment on time %	64.3%	70.4%	-6.1 percentage points	77.8%	
Median time to leave the ED	1h 59m	1h 46m	13m	1h 50m	
90th percentile time to leave the ED	5h 21m	5h 05m	16m	5h 10m	
Patients leaving the ED within four hours of presentation	81.4%	83.3%	-1.9 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	9m	10m	-1m	10m
	90th percentile transfer of care time (minutes)	23m	23m	0m	23m
	Percent on target	95.0%	95.8%	-0.8 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

## Elective surgery activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Elective surgery procedures performed</b>		326	318	8	2.5%
<b>Urgency category</b>	Urgent	58	51	7	13.7%
	Semi-urgent	156	159	-3	-1.9%
	Non-urgent	104	97	7	7.2%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>		138	211	-73	-34.6%
<b>Urgency category</b>	Urgent	5	<5		
	Semi-urgent	54	77	-23	-29.9%
	Non-urgent	79	134	-55	-41.0%

## Elective surgery performance

			Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results
<b>Waiting time (days)</b>	Urgent	Median	17 days	14 days	3 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	47 days	42 days	5 days	42 days
		90th percentile	102 days	81 days	21 days	85 days
	Non-urgent	Median	206 days	112 days	94 days	285 days
		90th percentile	454 days	(*)		427 days
<b>Elective surgery procedures performed on time</b>	All procedures		86.2%	100%	-13.8 percentage points	83.0%
	Urgent		100.0%	100.0%	0.0 percentage points	99.8%
	Semi-urgent		87.8%	100.0%	-12.2 percentage points	93.0%
	Non-urgent		76.0%	100.0%	-24.0 percentage points	74.5%

## Admitted patient activity

		Oct-Dec 2020	Oct-Dec 2019	Difference	% change
<b>Episodes</b>	All episodes	1,012	1,067	-55	-5.2%
	Acute	1,006	1,059	-53	-5.0%
	Acute Overnight	409	489	-80	-16.4%
	Acute Same Day	597	570	27	4.7%
	Non-acute	6	8	-2	-25.0%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	3.2	3.0	0.2	
	Acute Overnight	6.5	5.3	1.2	
	Non-acute	2.5	7.0	-4.5	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	3,282	3,223	59	1.8%
	Acute	3,267	3,167	100	3.2%
	Non-acute	15	56	-41	-73.2%
	Mental health	0	0	0	
<b>Babies born in Cessnock Hospital</b>		<5	<5		

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(n/a) not applicable

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