

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	217	193	24	12.4%	
ED Attendances	1,365	1,218	147	12.1%	
Emergency presentations	1,248	1,105	143	12.9%	
Emergency presentation by triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	112	109	3	2.8%
	T3: Urgent	398	321	77	24.0%
	T4: Semi-urgent	542	456	86	18.9%
	T5: Non-urgent	196	219	-23	-10.5%
Admissions to hospital from EDs	172	157	15	9.6%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	4m	4m	0m	8m
	T2: Emergency 90th percentile time to treatment	9m	10m	-1m	23m
	% started treatment on time	96.4%	91.5%	4.9 percentage points	68.5%
	Median time to treatment	15m	20m	-5m	18m
	T3: Urgent 90th percentile time to treatment	41m	52m	-11m	59m
	% started treatment on time	81.6%	73.0%	8.6 percentage points	73.5%
	Median time to treatment	27m	27m	0m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 05m	1h 08m	-3m	1h 40m
	% started treatment on time	87.6%	85.9%	1.7 percentage points	78.1%
	Median time to treatment	19m	27m	-8m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 08m	1h 37m	-29m	1h 40m
	% started treatment on time	97.3%	96.6%	0.7 percentage points	93.3%
Patients starting treatment on time %	87.9%	84.7%	3.2 percentage points	77.8%	
Median time to leave the ED	1h 45m	1h 56m	-11m	1h 50m	
90th percentile time to leave the ED	5h 00m	5h 16m	-16m	5h 10m	
Patients leaving the ED within four hours of presentation	82.4%	81.9%	0.5 percentage points	83.5%	
Transfer of care	Median transfer of care time (minutes)	1m	1m	0m	10m
	90th percentile transfer of care time (minutes)	9m	7m	2m	23m
	Percent on target	100.0%	99.3%	0.7 percentage points	94.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Elective surgery procedures performed	22	30	-8	-26.7%	
Urgency category	Urgent	<5	<5		
	Semi-urgent	13	18	-5	-27.8%
	Non-urgent	9	11	-2	-18.2%
Patients on waiting list ready for elective surgery at the end of quarter	10	<5			
Urgency category	Urgent	0	0	0	
	Semi-urgent	<5	<5		
	Non-urgent	10	<5		

Elective surgery performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results		
Waiting time (days)	Urgent	Median	(*)	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	23 days	16 days	7 days	42 days
		90th percentile	(*)	(*)		85 days
	Non-urgent	Median	(*)	21 days		285 days
		90th percentile	(*)	(*)		427 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	83.0%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	93.0%	
	Non-urgent	(*)	100.0%		74.5%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	449	483	-34	-7.0%
	Acute	446	474	-28	-5.9%
	Acute Overnight	250	276	-26	-9.4%
	Acute Same Day	196	198	-2	-1.0%
	Non-acute	(*)	9		
	Mental health	(*)	0		
Average length of stay (days)	Acute	2.5	2.5	0.0	
	Acute Overnight	3.6	3.5	0.1	
	Non-acute	(*)	4.4		
	Mental health	(*)	n/a		
Hospital bed days	All bed days	1,103	1,202	-99	-8.2%
	Acute	1,098	1,162	-64	-5.5%
	Non-acute	(*)	40		-100.0%
	Mental health	(*)	0		
Babies born in Narrabri Hospital	14	21	-7	-33.3%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Oct-Dec 2020 and provided only for comparison purposes