

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	6,723	6,682	41	0.6%	
ED Attendances	19,086	18,719	367	2.0%	
Emergency presentations	18,855	18,441	414	2.2%	
Emergency presentation by triage category	T1: Resuscitation	201	196	5	2.6%
	T2: Emergency	2,768	2,491	277	11.1%
	T3: Urgent	8,092	7,528	564	7.5%
	T4: Semi-urgent	6,867	7,448	-581	-7.8%
	T5: Non-urgent	927	778	149	19.2%
Admissions to hospital from EDs	4,980	6,857	-1,877	-27.4%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	9m
	T2: Emergency 90th percentile time to treatment	19m	27m	-8m	28m
	% started treatment on time	65.3%	57.9%	7.4 percentage points	57.2%
	Median time to treatment	15m	21m	-6m	22m
	T3: Urgent 90th percentile time to treatment	44m	1h 25m	-41m	1h 18m
	% started treatment on time	82.0%	65.6%	16.4 percentage points	66.0%
	Median time to treatment	16m	20m	-4m	31m
	T4: Semi-urgent 90th percentile time to treatment	1h 04m	2h 00m	-56m	1h 55m
	% started treatment on time	88.9%	76.3%	12.6 percentage points	73.6%
	Median time to treatment	17m	19m	-2m	29m
	T5: Non-urgent 90th percentile time to treatment	1h 19m	1h 41m	-22m	1h 58m
	% started treatment on time	97.6%	93.0%	4.6 percentage points	90.5%
Patients starting treatment on time %	82.6%	69.8%	12.8 percentage points	68.3%	
Median time to leave the ED	4h 04m	3h 50m	14m	3h 40m	
90th percentile time to leave the ED	13h 15m	11h 40m	95m	9h 46m	
Patients leaving the ED within four hours of presentation	49.4%	54.3%	-4.9 percentage points	57.7%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	13m
	90th percentile transfer of care time (minutes)	40m	37m	3m	39m
	Percent on target	84.3%	84.3%	0.0 percentage points	84.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Oct-Dec 2020 and provided only for comparison purposes

Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,807	1,775	32	1.8%
Urgency category				
Urgent	683	691	-8	-1.2%
Semi-urgent	436	507	-71	-14.0%
Non-urgent	579	454	125	27.5%
Patients on waiting list ready for elective surgery at the end of quarter	2,755	2,733	22	0.8%
Urgency category				
Urgent	55	55	0	0.0%
Semi-urgent	474	446	28	6.3%
Non-urgent	2,226	2,232	-6	-0.3%

Elective surgery performance


		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	9 days	8 days	1 days	10 days
		90th percentile	26 days	26 days	0 days	25 days
	Semi-urgent	Median	70 days	61 days	9 days	48 days
		90th percentile	146 days	100 days	46 days	100 days
	Non-urgent	Median	428 days	341 days	87 days	284 days
		90th percentile	538 days	420 days	118 days	442 days
Elective surgery procedures performed on time	All procedures	65.2%	85.1%	-19.9 percentage points	84.9%	
	Urgent	99.9%	100.0%	-0.1 percentage points	99.8%	
	Semi-urgent	70.6%	81.3%	-10.7 percentage points	85.9%	
	Non-urgent	20.2%	66.7%	-46.5 percentage points	71.1%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	12,634	14,322	-1,688	-11.8%
	Acute	12,184	13,671	-1,487	-10.9%
	Acute Overnight	7,822	8,371	-549	-6.6%
	Acute Same Day	4,362	5,300	-938	-17.7%
	Non-acute	182	397	-215	-54.2%
	Mental health	268	254	14	5.5%
Average length of stay (days)	Acute	3.6	3.2	0.4	
	Acute Overnight	5.0	4.5	0.5	
	Non-acute	4.4	6.4	-2.0	
	Mental health	11.7	11.6	0.1	
Hospital bed days	All bed days	47,443	48,626	-1,183	-2.4%
	Acute	43,506	43,116	390	0.9%
	Non-acute	795	2,551	-1,756	-68.8%
	Mental health	3,142	2,959	183	6.2%
Babies born in Wollongong Hospital	649	619	30	4.8%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Oct-Dec 2020 and provided only for comparison purposes