

Emergency department activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
All arrivals at ED by ambulance	3,017	2,953	64	2.2%	
ED Attendances	12,219	12,321	-102	-0.8%	
Emergency presentations	11,781	11,903	-122	-1.0%	
Emergency presentation by triage category	T1: Resuscitation	29	28	1	3.6%
	T2: Emergency	1,159	1,205	-46	-3.8%
	T3: Urgent	4,764	4,879	-115	-2.4%
	T4: Semi-urgent	4,294	4,437	-143	-3.2%
	T5: Non-urgent	1,535	1,354	181	13.4%
Admissions to hospital from EDs	3,157	3,943	-786	-19.9%	

Emergency department performance

	Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	6m	0m	8m
	T2: Emergency 90th percentile time to treatment	10m	13m	-3m	24m
	% started treatment on time	92.7%	87.0%	5.7 percentage points	67.3%
	Median time to treatment	17m	17m	0m	21m
	T3: Urgent 90th percentile time to treatment	47m	48m	-1m	1h 11m
	% started treatment on time	77.6%	78.9%	-1.3 percentage points	69.1%
	Median time to treatment	21m	20m	1m	28m
	T4: Semi-urgent 90th percentile time to treatment	1h 20m	1h 15m	5m	1h 48m
	% started treatment on time	83.0%	83.9%	-0.9 percentage points	75.9%
	Median time to treatment	14m	14m	0m	7m
	T5: Non-urgent 90th percentile time to treatment	1h 27m	1h 21m	6m	1h 17m
	% started treatment on time	95.6%	96.0%	-0.4 percentage points	95.5%
Patients starting treatment on time %	83.3%	83.5%	-0.2 percentage points	75.6%	
Median time to leave the ED	3h 01m	2h 46m	15m	2h 55m	
90th percentile time to leave the ED	9h 20m	8h 33m	47m	7h 56m	
Patients leaving the ED within four hours of presentation	64.5%	68.9%	-4.4 percentage points	69.3%	
Transfer of care	Median transfer of care time (minutes)	11m	10m	1m	12m
	90th percentile transfer of care time (minutes)	28m	29m	-1m	33m
	Percent on target	91.1%	90.3%	0.8 percentage points	87.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change
Elective surgery procedures performed	1,532	1,462	70	4.8%
Urgency category				
Urgent	276	270	6	2.2%
Semi-urgent	509	490	19	3.9%
Non-urgent	619	602	17	2.8%
Patients on waiting list ready for elective surgery at the end of quarter	3,028	2,756	272	9.9%
Urgency category				
Urgent	19	27	-8	-29.6%
Semi-urgent	347	328	19	5.8%
Non-urgent	2,662	2,401	261	10.9%

Elective surgery performance

		Oct-Dec 2020	Oct-Dec 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	18 days	21 days	-3 days	15 days
		90th percentile	28 days	29 days	-1 days	28 days
	Semi-urgent	Median	57 days	59 days	-2 days	57 days
		90th percentile	84 days	84 days	0 days	103 days
	Non-urgent	Median	348 days	312 days	36 days	340 days
		90th percentile	403 days	363 days	40 days	450 days
Elective surgery procedures performed on time	All procedures	84.5%	96.3%	-11.8 percentage points	78.1%	
	Urgent	99.6%	100.0%	-0.4 percentage points	99.6%	
	Semi-urgent	100.0%	100.0%	0.0 percentage points	86.2%	
	Non-urgent	64.9%	91.7%	-26.8 percentage points	62.6%	

Admitted patient activity

	Oct-Dec 2020	Oct-Dec 2019	Difference	% change	
Episodes	All episodes	9,512	9,698	-186	-1.9%
	Acute	9,115	9,251	-136	-1.5%
	Acute Overnight	4,373	4,713	-340	-7.2%
	Acute Same Day	4,742	4,538	204	4.5%
	Non-acute	165	199	-34	-17.1%
	Mental health	232	248	-16	-6.5%
Average length of stay (days)	Acute	2.4	2.5	-0.1	
	Acute Overnight	3.9	3.9	0.0	
	Non-acute	12.1	9.4	2.7	
	Mental health	14.2	18.4	-4.2	
Hospital bed days	All bed days	27,285	29,241	-1,956	-6.7%
	Acute	21,977	22,826	-849	-3.7%
	Non-acute	2,004	1,862	142	7.6%
	Mental health	3,304	4,553	-1,249	-27.4%
Babies born in Wagga Wagga Rural Referral Hospital	325	299	26	8.7%	

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(n/a) not applicable

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